



Communicating with staff in emergency situations



Keeping your staff safe

There are all sorts of emergencies that could occur during work time. Fortunately, while many occurrences are few and far between (e.g. intruder on the premises, local community disaster affecting the organization), organizations do need to have procedures in place to help them manage the security of their staff according to best practice.



What is a lockdown policy?

Organization lockdown policies have come under the spotlight in the wake of recent terror attacks across the world. When invoked, lockdown policies involve creating a closed space where all external doors and windows are locked to make sure any situation can be contained, as well as prevent people from moving into areas where danger is present. Where appropriate, plans should be in place to bring staff who are outside into the organizations buildings as quickly as possible – as well as alert staff inside to the activation of the lockdown. Lockdowns can be full or partial to contain threats in one part of the organization, if necessary.



Is it compulsory to have a lockdown plan?

Although there are no federal laws requiring all organizations to have emergency management plans, many states advise organizations to have these in place as part of best practice. Guidelines from the Department of Labor's Occupational Safety and Health Administration suggest that organizations should have a policy in place to ensure the protection of staff and customers in an emergency.



How can NetSupport Notify help in a lockdown situation

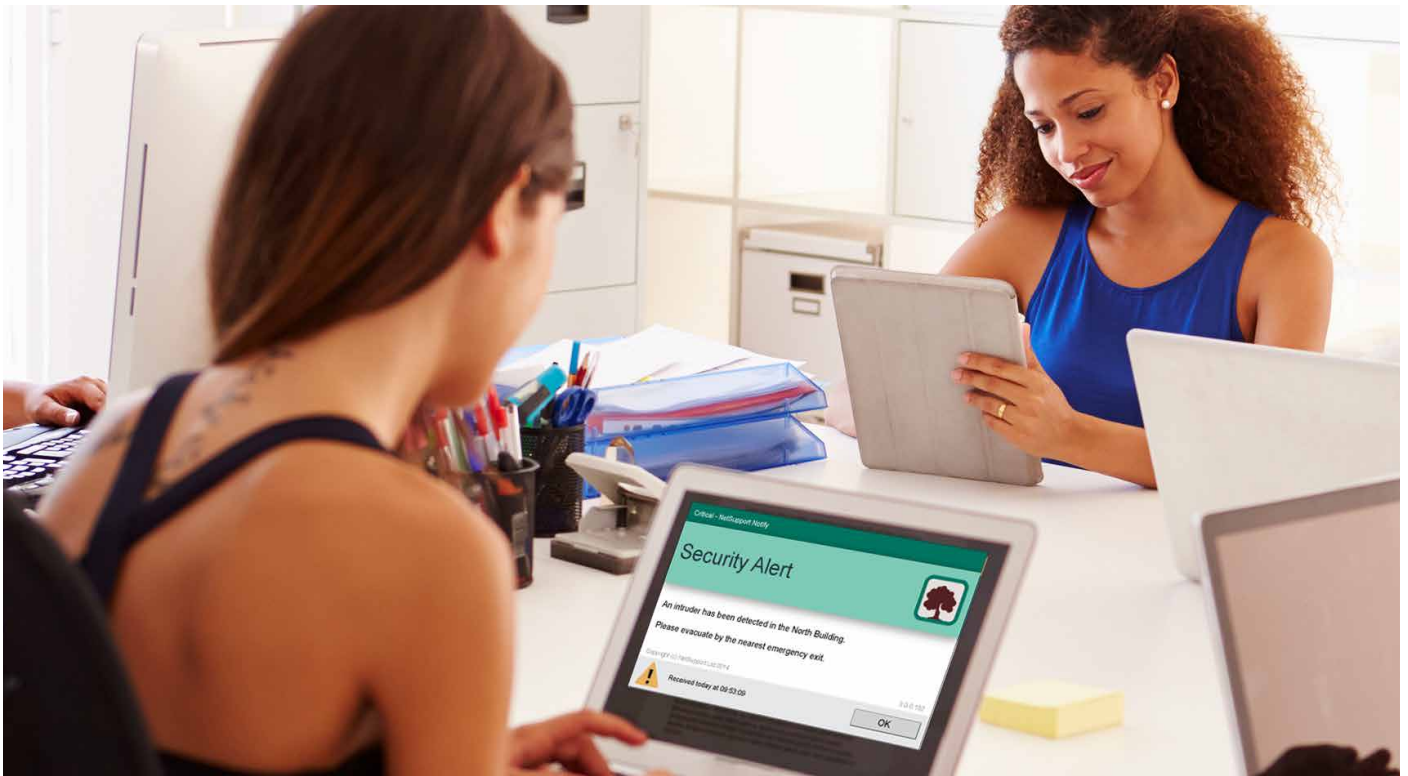
Desktop notification and alerting tools such as NetSupport Notify can be a vital communication tool during an organizations lockdown procedure – and some integrate it as an official part of their emergency plans. With its ability to send messages to Windows, Mac and Linux desktops and large information panels in halls and foyers, it delivers messages instantly. Alerts automatically take screen focus, meaning they can't be hidden or ignored. In addition, you can add sound to ensure attention is gained and ensure that messages are seen and acted upon as quickly as possible – which is crucial in an emergency situation.

What do organizations say?

"NetSupport Notify is used as a pivotal instrument for hospital-wide emergency awareness situations like Code Bravo."
St Josesph's Health, USA

"We needed a tool to quickly alert staff and students for fire drills and intruder alerts and **NetSupport Notify fits the bill perfectly.**"
Wingspan Care Group, USA

"NetSupport Notify is deployed house-wide across our medical center and is being used to **send scheduled reminders to staff, schedule downtime messages and adhoc/urgent messages as needed.**"
Brookhaven Memorial Hospital, USA



Try it in your organization

Simply go to www.netsupportnotify.com to download a free 30-day trial and see how NetSupport Notify could fit in with your organization's lockdown plan.