

Communicating with staff in emergency situations



Keeping your staff safe

There are all sorts of emergencies that could occur during work time. Fortunately, while many occurrences are few and far between (e.g. intruder on the premises, local community disaster affecting the organisation), organisations do need to have procedures in place to help them manage the security of their staff according to best practice.



What is a lockdown policy?

Organisation lockdown policies have come under the spotlight in the wake of recent terror attacks in the UK and across the world. When invoked, lockdown policies involve creating a closed space where all external doors and windows are locked to make sure any situation can be contained, as well as prevent people from moving into areas where danger is present. Where appropriate, plans should be in place to bring staff who are outside into the organisation's buildings as quickly as possible – as well as alert staff to the activation of the lockdown. Lockdowns can be full or partial to contain threats in one part of the organisation, if necessary.



Is it compulsory to have a lockdown plan?

Although there are no laws in the UK requiring organisations to have an emergency management plan, there are increasing calls for it to be made mandatory. At the moment, the Government recommends having some form of lockdown or emergency management plan, in order to ensure the protection of staff and customers who may be on the organisation's premises at the time of an emergency.



How can NetSupport Notify help in a lockdown situation?

Desktop notification and alerting tools such as NetSupport Notify can be a vital communication tool during a organisation's lockdown procedure – and some integrate it as an official part of their emergency plans. With its ability to send messages to Windows, Mac and Linux desktops and large information panels in halls and foyers, it delivers messages instantly. Alerts automatically take screen focus, meaning they can't be hidden or ignored. In addition, you can add sound to ensure attention is gained and ensure that messages are seen and acted upon as quickly as possible – which is crucial in an emergency situation.

What do organisations say?

"We chose NetSupport Notify as it **fit the bill entirely**, allowing us to distribute the console to several departments who can then **send targeted notifications** with differing levels of priority."

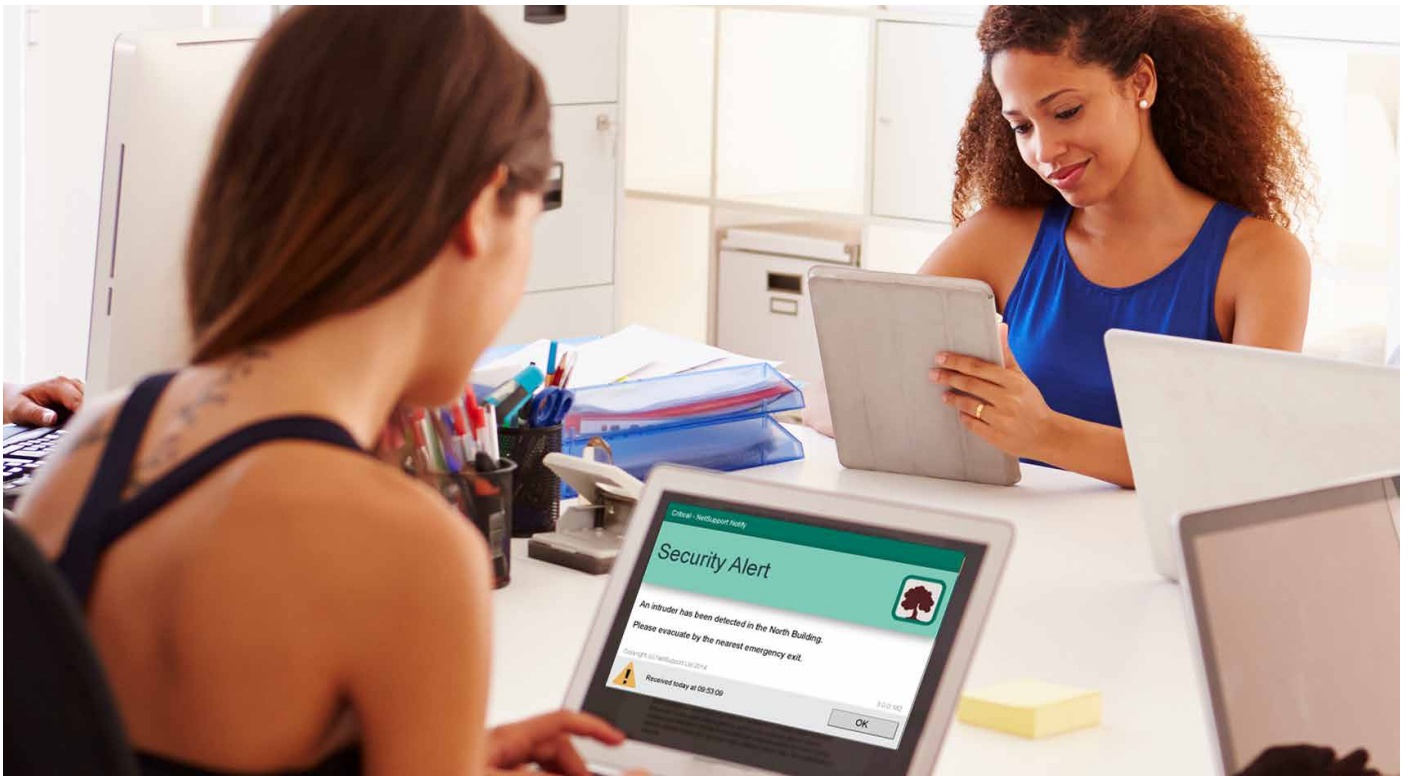
Kettering General Hospital NHS Foundation Trust, UK

"We find NetSupport Notify to be a **cost-effective, mature product**. It has helped us save money and time, increase productivity and much more."

Bloor Homes, UK

"NetSupport Notify deployed very easily and without any disruption to users. The product is not over-engineered – **it does what we need and keeps things simple.**"

Arden's Fine Foods, UK



Try it in your organisation

Simply go to www.netsupportnotify.com to download a free 30-day trial and see how NetSupport Notify could fit in with your organisation's lockdown plan.