



## Keep customer and financial data secure with NetSupport Manager

IT security is essential for every industry, but for banking and financial institutions that hold critical data about their customers and details of their finances, only the best solutions will do!

Financial IT networks need to be ultra-secure right across the board – from the departments that deal with transactions and trading to those handling everyday admin. So, it's vital that IT teams have a trusted and reliable solution to help them provide fast, effective support, monitor endpoints, and highlight any vulnerabilities to minimize the risk of cybersecurity breaches.





#### **NetSupport Manager – secure desktop support and management**

For remote desktop management and support, solutions don't come much more highly recommended than our flagship solution, NetSupport Manager. Developed in consultation with industry experts and customers over the last 32 years, it has a loyal user base amongst organizations needing to operate exceptionally secure IT environments, such as pharmaceutical companies, governments, and the military.

Its security credentials are second to none and the fact that all data can be kept securely on-site, without the risk incurred by connecting to a third-party server, means it is trusted by the likes of Intermex Wire Transfer, ACNB Bank, and financial institutions across the globe.

#### **How can NetSupport Manager transform your IT environment?**

It's not only efficient and secure, but flexible too. With fast connections, multi-platform support, and a comprehensive set of tools for systems management, IT teams can manage and maintain devices regardless of their locations, all from a central point.

- Anytime, anywhere access through secure connections
- Easy support for one-to-one and one-to-many
- Robust security including activity logs, 256-bit encryption, smartcard support, AD integration
- 24/7 support for automated machines (e.g. ATMs)
- Mobile support for staff on the go

"NetSupport Manager is a fantastic solution with a great set of features! It has very minimal demand of system resources and extreme flexibility."

- Insuring America

Read ITPro's 2021 review of NetSupport Manager here.





Discover more about NetSupport Manager here.





#### **NetSupport School – in-house training has never been easier**

Provided along with your NetSupport Manager licenses is a solution called NetSupport School. It's a fully featured instruction tool that's perfect if your organization runs its own internal training sessions.

Offering a wide range of possibilities for collaborative instruction, assessment, and group work, NetSupport School also allows tutors to present directly to trainees' devices, as well as guide them through training materials.

To encourage engagement, NetSupport School's tools allow trainees to interact, question, and assess any information presented. Plus, for maximum retention, it also provides each student with a journal of session content for them to refer to once the training has ended.

Easy connection to roaming trainees with pre-defined class lists.

Support for tutors using pre-created lesson plans.

Group Leader mode giving groups or individuals access to the instruction tools.

Survey and test in real time.

Save time with automatic hand out and collection of work from trainees' computers.

"The performance of staff has increased as training/ problem-solving is more efficient"

- Insuring America



# Companies already using NetSuppert

















### Ready to find out more?

Sometimes, seeing is believing! With that in mind, we encourage you to book a short demo with a member of our team to see for yourself how NetSupport Manager could work in your environment, plus ask any questions you need to.

We look forward to meeting you!







