Tell us a little about your organization

Catholic Charities USA is a national organization that offers support to member agencies, provides disaster relief and promotes poverty-reduction through research and legislative reform.

What was the primary reason for purchasing NetSupport Notify? And what challenges were you attempting to address?

We wanted a mass alerting product that would enable us to broadcast messages to inform all of our staff about IT updates, server rebooting and so on.

Now that you are using NetSupport Notify, has this challenge been addressed?

Yes, I am now able to broadcast important messages to staff that they can see instantly as they take screen focus, so everyone is kept up to date without having to rely on email or other methods.

What was a key deciding factor in selecting NetSupport Notify?

We chose NetSupport Notify based on the price, the simplicity and ease of use, and the ability to broadcast to a large number of users at once.

“We chose NetSupport Notify for its broadcasting capabilities.”