

NetSupport 

# NetSupport School

Google Chrome



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## NetSupport School for Google Chrome

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### **NetSupport School – Classroom Management for any platform**

NetSupport offers its classroom management software across all of the leading platforms. We started more than 25 years ago as a Windows solution and, since then, we have added support for Mac and Linux PCs and, more recently, Android, iOS and Chromebooks.

Each platform has its own unique set of options so our feature set varies depending on what we are able to do in that environment and how new each feature is.

What we do ensure is that NetSupport School is compatible across platforms, so you can rest assured a teacher can connect to a full mix of students, each on different platforms, if they want to.

The #1 choice for IT educators worldwide, NetSupport School delivers the tools you need to help maximize the effectiveness of computer-led teaching and you can utilize the power of NetSupport School in a Google Chromebook environment.

The NetSupport School Tutor for Chrome can be installed on teacher machines running the Google Chrome OS. The teacher can then connect to each student Chromebook\* enabling you to monitor and interact with students quickly and efficiently.

\* The NetSupport School Student app extension for Google Chrome needs to be installed on each student Chromebook.

#### **Student for Google Chrome**

Utilise the power of NetSupport School in a Google Chromebook education environment. For use in an existing or new NetSupport-managed classroom, the NetSupport School Student for Google Chrome extension can be installed on each student Chromebook running Google Chrome OS.

#### **Tutor for Google Chrome**

For use in dedicated Chrome OS learning environments, The NetSupport School Tutor for Chrome can be installed on the teacher's Chrome OS system enabling you to interact with student Chromebooks.

### Features

From the NetSupport Tutor (Windows or Chrome OS), the teacher can perform the following functionality on students' Chromebooks:

- View a crystal clear thumbnail of each student machine in a single view.
- Zoom in to view a larger thumbnail of any selected student Chromebook.
- Click on a thumbnail to discreetly view activity on that machine.\*
- Show the Teacher's screen. Ensure student attention and focus when presenting by 'showing' the teacher's desktop to selected student screens.\*
- Show an application to selected Students.\*
- Lock the students' mice and keyboards when instructing.
- Send an instant survey or request for feedback to each student and display results in real time.
- Send an attention-grabbing message or instruction to each Student machine.
- Block unauthorised websites.
- Use approved websites only.
- Block all internet access.
- Launch a website on the Student Chromebook.
- Close a website on the Student Chromebook.\*
- During a view session you can copy the content of the clipboard between Teacher and Student machines.
- Block FTP access.
- See details of the website that students are currently viewing.
- Ask students to register at the start of each lesson.
- Three modes for grouping students by room to allow management of mobile students.

\* These features are not available when using the NetSupport School Tutor for Chrome.

## Conventions Used

The following logical and easy to understand conventions are used in this manual: -

- Step-by-step instructions, which should be performed in sequence, are shown as numbered paragraphs, beneath a clearly stated, 'How to do' heading.
- As there is often more than one way of carrying out a task you will find 'Or' options also included.
- Additional tips or explanatory notes regarding these instructions are enclosed in a border under the heading 'Note'.

## Terminology Used

<b>Control/Tutor</b>	The workstation that is used to take over another.
<b>Client/Student</b>	The workstation that is to be taken over.
<b>Available Client</b>	When a Client has been installed on a workstation; it becomes available for connection to a Control. A Client must be available before a Control can connect to it.
<b>Connected Client</b>	All available Clients' can be chosen for simultaneous connection. A Control can only remote control a Client to which they are connected.
<b>Selected Client</b>	A Client or group of connected Clients can be selected by the Control. The Control can then perform a variety of functions. A Control can switch between multiple Clients, making each of them, in turn, the selected Clients.



## INSTALLATION

### Planning an installation

For a teacher to be able to monitor and interact with their students using Google Chromebooks, the NetSupport Name & Connectivity Server must be installed on a Windows Server; the NetSupport School Tutor must be installed on the teacher's machine\*, and the NetSupport School Student extension installed onto each of the students' Chromebooks.

\* In mixed platform classrooms, the NetSupport School Windows Tutor application can also connect to student Chromebooks.

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**Note:** The NetSupport School Tutor for Chrome can only connect to Google Chrome Students.

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### **Installing the NetSupport School Name & Connectivity Server**

The NetSupport Name & Connectivity Server or 'Gateway' is designed to broker connections between the NetSupport School Tutor application used by teachers and the NetSupport School Student extension for Google Chrome. It must therefore have a static IP address and be accessible at all times by the Tutor application and Student extension across the network.

### **Starting the Installation**

Download your copy of NetSupport School from [www.netsupportschool.com/downloads.asp](http://www.netsupportschool.com/downloads.asp)

The NetSupport School installation will start displaying a Welcome screen. Click **Next** to continue.



### **NetSupport Licence Agreement**

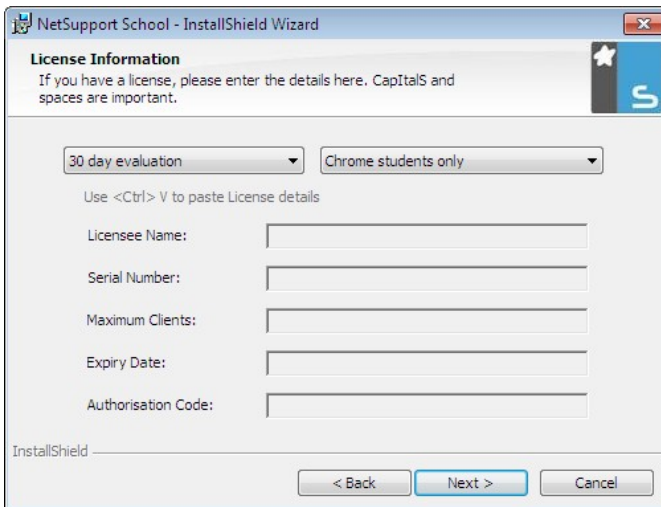
The NetSupport Licence Agreement will be displayed. Please read the Licence Agreement carefully and select "I accept the terms in the Licence Agreement" and click **Next** to continue.

If you reject the Licence Agreement, ("I do not accept the terms in the Licence Agreement") click **Cancel**. NetSupport School will not be installed and you will be directed to exit from the install program.



## License Information

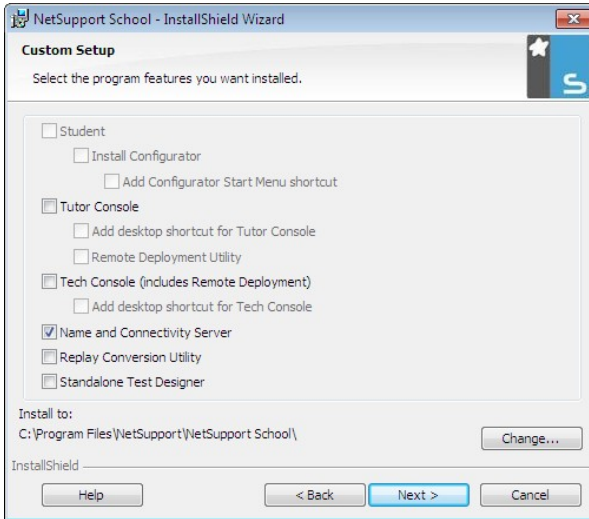
Select **Register** and enter the NetSupport School licence details you have been provided with. If you are evaluating NetSupport School, select **30 day evaluation**. Select **Chrome students only** from the drop-down list.



Click **Next**.

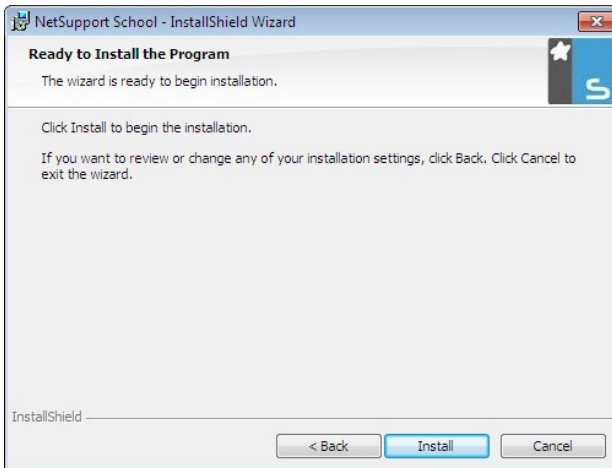
## Custom Setup

On the Custom Setup dialog, choose the **Name and Connectivity Server** option and click **Next**.



## Ready to Install the Program

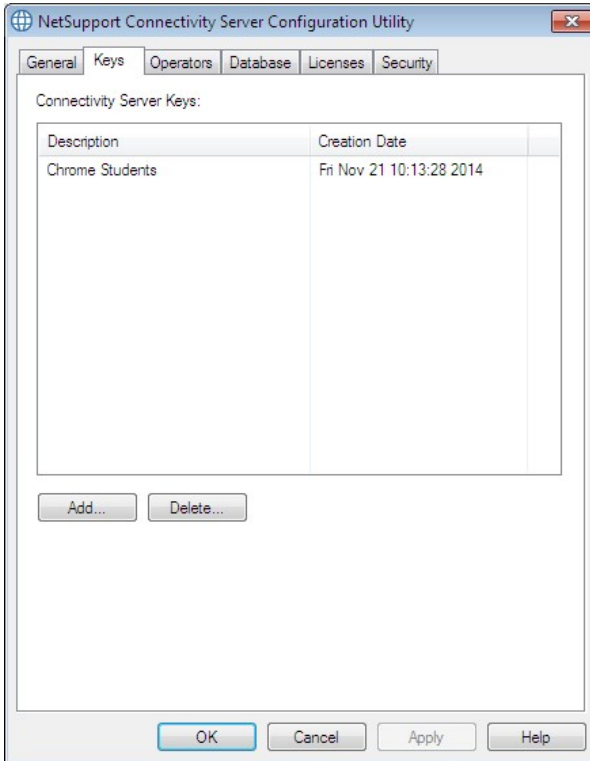
To start the installation, click **Install**. To change any of the previous selections, click **Back**. To quit the installation, click **Cancel**.



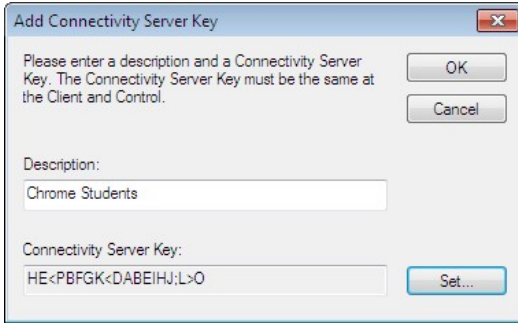
## NetSupport Connectivity Server Configuration Utility

At the end of the installation the NetSupport Gateway Configuration Utility will be launched.

On the Keys tab, delete any existing keys and select **Add** to create a new Gateway key.

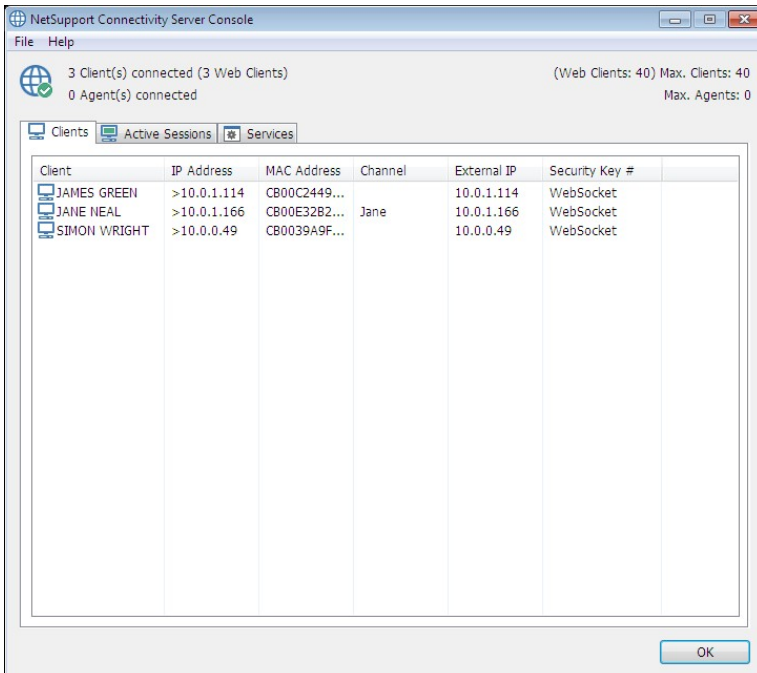


On the Add Gateway Key dialog enter a description (for example, "NetSupport Chrome Students") and click the **Set...** button to enter and confirm your Gateway key. Click **OK** once done.



Click **OK** to return to the Keys tab, and click **Apply** to complete the setup of the Name and Connectivity Server.

The NetSupport Gateway Console can be used to check the status of the Name and Connectivity Server and you can see details of which Students are currently connected. This utility can be accessed by right clicking and selecting **Open** on the NetSupport Gateway Console icon in the notification tray.

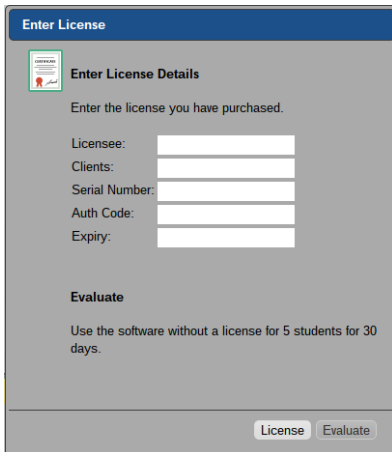


### Installing and configuring the NetSupport School Chrome Tutor

The NetSupport School Chrome Tutor application is used by the teacher to communicate, monitor, control and test students; as such it should be installed on each teacher's Chrome device and configured to connect to the NetSupport Name & Connectivity Server (covered earlier in this document).

#### Installing the NetSupport School Tutor for Chrome

1. Download the NetSupport School Chrome Tutor app from the [Google Play store](#).
2. Locate the NetSupport School Tutor for Chrome app and launch this.
3. The NetSupport School Chrome Tutor will start and the Enter Licence dialog will appear.



**Enter License**

**Enter License Details**

Enter the license you have purchased.

Licensee:

Clients:

Serial Number:

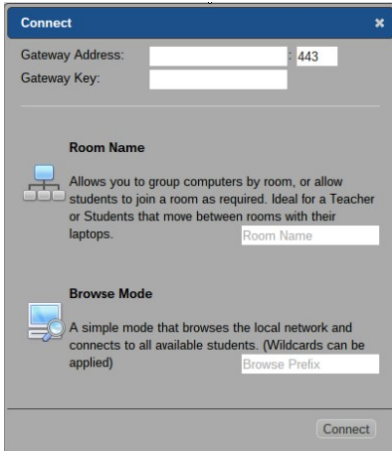
Auth Code:

Expiry:

**Evaluate**

Use the software without a license for 5 students for 30 days.

4. Enter the licence details you have been provided with and click **License** or, click **Evaluate** to use the software for up to five student Chromebooks for 30 days.
5. The Connect dialog will appear.



The screenshot shows a 'Connect' dialog box with a blue header and a close button. It contains the following fields and sections:

- Gateway Address:** A text input field with the value '443' in a small box to its right.
- Gateway Key:** An empty text input field.
- Room Name:** A section with a network icon, a description: 'Allows you to group computers by room, or allow students to join a room as required. Ideal for a Teacher or Students that move between rooms with their laptops.', and a text input field labeled 'Room Name'.
- Browse Mode:** A section with a magnifying glass icon, a description: 'A simple mode that browses the local network and connects to all available students. (Wildcards can be applied)', and a text input field labeled 'Browse Prefix'.
- Connect:** A button at the bottom right.

6. Enter the Gateway address, port number and security key. This must be the same as set in the Name & Connectivity Server.
7. Choose whether to connect to your Google Chrome Students using Room name or Browse mode.
8. Click **Connect**.



### Installing the NetSupport School Student extension for Google Chrome on the Student Chromebook

The NetSupport School Student extension for Google Chrome must be installed on the students' Chromebooks and configured to connect to the NetSupport Name & Connectivity Server in order that they can be monitored, managed, and respond to surveys and the student register.

### Installing and Configuring the NetSupport School Student for Google Chrome extension

1. Download the NetSupport School Chrome extension from the Google Chrome store: <https://chrome.google.com/webstore>
2. Enter the URL <chrome://settings/extensions> to access the 'Extensions' configuration page.
3. Locate the NetSupport School Student for Google Chrome extension and click **Options**.



NetSupport School > Options

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**Gateway Address:**   
Please Enter The Gateway Address

**Gateway Port:**   
Please Enter The Port Number Of The Gateway

**Room Name:**

This Computer Is Always Located In The Following Room

This Is A Mobile Computer And May Be In One Of The Following Rooms

This Is A Mobile Computer And Its Room Will Be Entered Manually

**Client Name:**   
Please Enter A Name Which Identifies This Client

**Mac Address:**   
Please Enter A Mac Address Which Identifies This Client

**Keyboard Layout:**   
Please Choose The Keyboard Layout Of The Client

**Protect The Configuration:**

### Connectivity Options

The NetSupport School Student extension for Google Chrome and NetSupport Support School Tutor application connect to each other via the Name & Connectivity Server.

**Gateway Address** – This is the IP address that your NetSupport Name & Connectivity Server is listening for connections on.

**Gateway Port** – This is the IP port number that your NetSupport Name & Connectivity Server is listening for connections on.

### Room Name

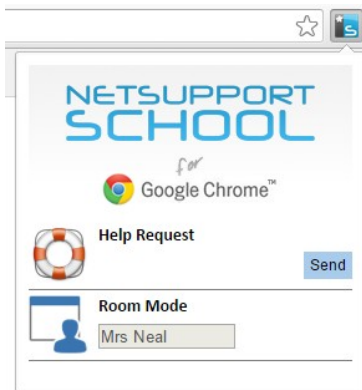
NetSupport School provides a simple method for teachers to connect to the correct students for their class. Room mode requires the Tutor and Student components to have the same room value configured. Once done, the teacher can simply click the **Refresh** button in the NetSupport Tutor to connect to available students in their room.

The following options are available:

### The computer is always located in the following room:

If the computer is always located in the same room, select this option and enter the required room.

The Student can see the room that their computer is located in by clicking on the NetSupport School icon on the right of the browser address bar.



### This is a mobile computer and may be in one of the following rooms:

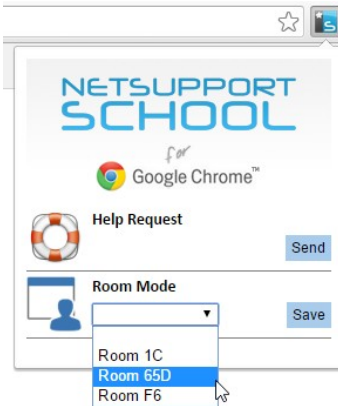
Select this option if the computer could be located in different rooms; enter the required rooms, separating each value with a comma.

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## NetSupport School for Google Chrome

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In this mode, the student can select the room that their computer is located in by clicking on the NetSupport School icon on the right of the browser address bar and choosing the appropriate room from the drop down menu.



**This is a mobile computer and the room will be entered manually:**

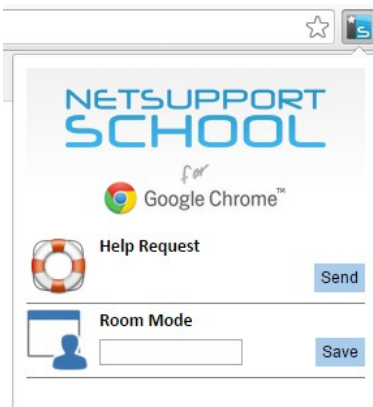
Select this option if the computer is a mobile computer.

In this mode, the student can enter the room that the Teacher has told them to go to by clicking on the NetSupport School icon on the right of the browser address bar and typing the room name.

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**Note:** Although not case sensitive, this value must match that set at the Tutor.

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### Client Name

When the NetSupport School Student extension for Google Chrome is installed this value will be randomly generated. The information is used, along with the MAC address, to uniquely identify the Chromebook and is displayed within the NetSupport School Tutor interface as the student icon/thumbnail label.

Optionally, this can be changed to a more useful value; for example, the student's name or the Chromebook asset number. However, it must remain unique.

### MAC Address

This value is automatically generated on installation from the Client name – it is used, along with the Client name, to uniquely identify the Chromebook.

### Keyboard Layout

Select the keyboard layout for the Student from the drop-down list.

### Protect the Configuration

Once you have entered the required student configuration options, it is recommended that you protect the settings by entering a password.

4. Once you have set the required options, click **Save**.
5. Rather than having to manually configure each Chromebook, multiple installations using the stored options can be centrally managed in the Google Admin Console. Click **Export As File** to create a configuration file containing the settings. Before the file is generated, you have the option to allow changes to the Client Name and MAC Address fields on the Options page. By default, the generated file will disable these two settings.
6. Click **Generate File**. By default, the file will be named **Config.json**. This file can then be uploaded in the Google Admin Console in order to centrally apply the NetSupport School Student configuration to the required devices. If you require any assistance with this, our [support team](#) will be happy to help.

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**Note:** To ensure you retain full visibility of your students' internet use, it is recommended that you 'disallow' Incognito Mode in the Chrome OS User Settings via Google Apps for Education.

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### Licensing for Google Chrome

Each Google Chrome device that connects to the Name and Connectivity Server needs to be licensed. Google Chrome Licences can be purchased independently of the main NetSupport School product and are registered with the Name and Connectivity Server by loading a new Licence file (NSW.LIC). This file controls the number of Google Chrome Students that can connect. If this file is not present, then the usual Name and Connectivity Licence File (NSM.LIC) will allow Google Chrome to connect but this will reduce the Licence count available for NetSupport School Students.

e.g.

With both an NSM.LIC (10 user) and NSW.LIC (10 user) the software will independently limit to 10 connections of each type. With 10 NetSupport School Students connected, the 11th Google Chrome Student would be rejected.

With just a NSM.LIC (20 user) the software would limit to a maximum of 20 connections of regardless of whether they are from Google Chrome or standard NetSupport School Students.

### STARTING NETSUPPORT SCHOOL

To start the NetSupport School Tutor program, click the **NetSupport School Tutor** icon in Chrome apps page.

When NetSupport School loads, the connect dialog will appear. Enter the required Gateway settings and connection mode and click **Connect**.

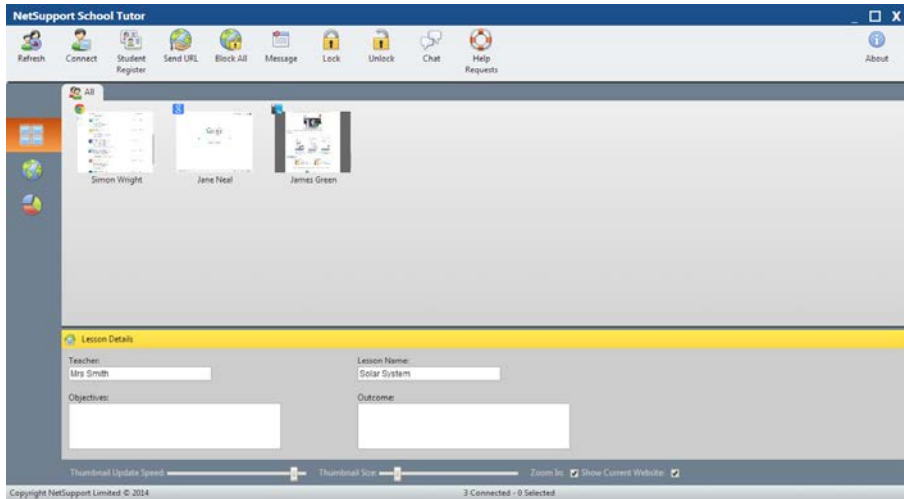
As the Tutor program loads, NetSupport School will then browse for the specified Students. All connected Students will have their icons displayed in the Control window.

You can enter or alter the lesson details for the current class in Monitor mode.

## The Control Window

The Control window is the primary interface for: -

- Connecting to Student workstations;
- Maintaining Client information;
- Selecting which Student workstations to work with;
- Selecting tasks to carry out.



## The Title Bar



This indicates that you are in the Tutor window.

## The Toolbar



The toolbar contains access to the tasks and tools for NetSupport School.

## The List View



The List view displays the currently connected Clients.

**Note:** Student names can also be customised using the Student Register function.

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The List view can be viewed in the following modes:



**Monitor Mode**



**Web View**



**Survey View**

Click the individual icons on the left hand side of the Control window.

### The Status Bar

Copyright NetSupport Limited © 2014

3 Connected - 2 Selected

The Control Status bar is displayed at the bottom of the Control window. It shows the number of currently connected and selected Clients.



## Student Register

By default NetSupport School will display the computer name of the Student workstation in the Tutor window. However, there may be times when you want the control to display the actual name of the student and request additional information.

The Student Register option enables the Tutor to prompt the Students for their details.

### To prompt Students to login:

1. If specific Student details are required select the relevant Student icons in the Control window. Alternatively, to prompt all connected Students leave the icons unselected.
2. Click the **Student Register** icon on the toolbar.
3. The Student Register dialog will appear. The Tutor can then select the information that the Student will be required to complete.

### Student Register Dialog

This dialog enables the Tutor to create a customised Registration form, which will prompt Students for their details.

Student	First Name	Last Name
CB-C2449BC6	Jane	Neal
CB-7B0BD777	Simon	Green
CB-C3A228F4		

Please select the fields you wish to retrieve from the student:

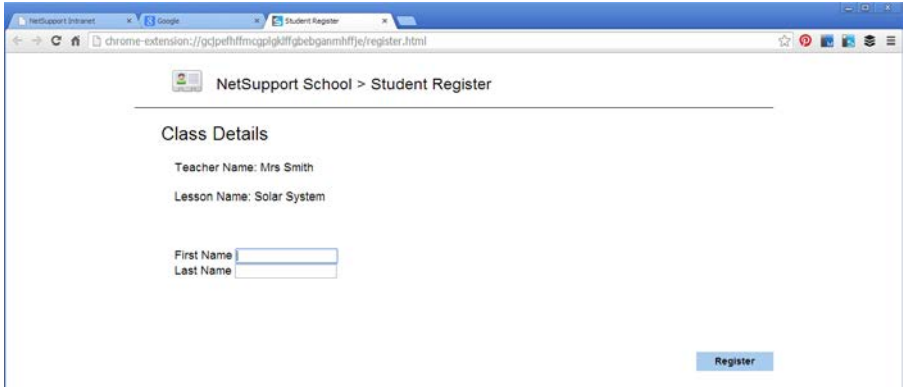
- Get Logged on Username
- First Name
- Last Name
- Class Name
- Student ID

Send

### Required Student Details

Decide which details to prompt the Students for.

Click **Send** to send the form to Student machines. You can monitor progress as the Students respond. Click **X** when all Students have signed in, the Student icon in the Control window will now display the registered name.



The screenshot shows a web browser window with the title "NetSupport School > Student Register". The browser's address bar shows the URL "chrome-extension://gcjpedfifmccppigkiffgbebganmhffje/register.html". The page content includes a header "NetSupport School > Student Register" with a small icon to the left. Below this is a section titled "Class Details" with a horizontal line underneath. The details listed are "Teacher Name: Mrs Smith" and "Lesson Name: Solar System". There are two input fields for "First Name" and "Last Name". A blue "Register" button is located in the bottom right corner of the form area.

## USING NETSUPPORT SCHOOL

### Locking Student Controls

There may be occasions when you want to lock Students' keyboards and mice.

You can only lock/unlock Students that are connected.

#### To lock Students

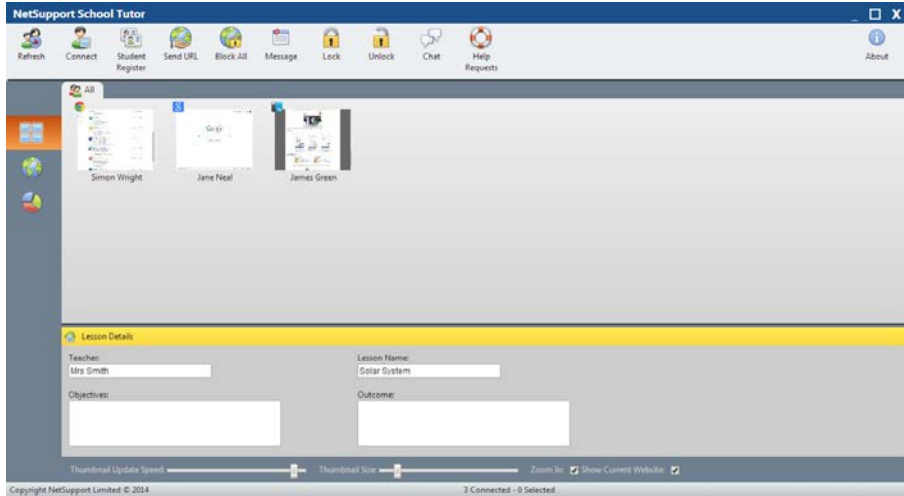
1. Select the Student(s) you wish to lock.
2. From the toolbar, choose **Lock**.
3. By default a graphic will appear on the Student workstation, informing them that you have locked their mouse and keyboard.

#### To unlock Students

1. From the toolbar, choose **Unlock**.

## Monitor Mode

Monitor Mode enables the Tutor to view multiple Student screens simultaneously.



A convenient thumbnail view of each connected Student screen is displayed at the Tutor providing a quick and easy method for monitoring Student activity.

1. Click the **Monitor Mode** icon on the left hand side of the Control window.

The List view will display each Student thumbnail. By mousing over a thumbnail you can zoom into that screen.

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**Note:** The Zoom facility can be toggled on/off by clicking **Zoom In** at the bottom of the Control window.

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**Monitor Mode provides a number of additional tools:**

### Customise thumbnail size

Student thumbnails can be resized to suit personal preferences. This is particularly useful when connected to large numbers of Student machines.

1. Use the **Thumbnail Size** slider at the bottom of the Control window to select the required size.

### **Changing the thumbnail refresh rate**

Depending on how closely you want to monitor Student activity you can adjust the frequency at which the thumbnails are refreshed.

1. Use the **Thumbnail Update Speed** slider at the bottom of the Control window to select the required refresh rate.

### **Show current web site**

Displays an icon in the bottom right of each thumbnail indicating which site the Student is currently visiting. If you have created approved and restricted web lists, a green (approved) or red (restricted) border will appear on the thumbnail, alerting you to any potential misuse of the Internet.

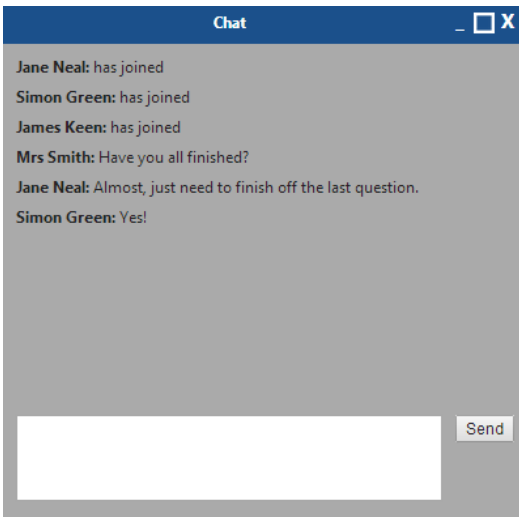
1. Click **Show Current Website** at the bottom of the Control window.

## Chatting to Students

NetSupport School allows you to Chat to any number of connected Clients simultaneously, via a scrolling text window.

### To Chat to Clients

1. Select the Students you want to Chat to in the List view. If you do not select a Student icon, all connected Clients will be included.
2. Click the **Chat** icon on the toolbar.
4. The Chat window will appear at the Tutor and Student.



### The Chat Window

This window is displayed at each participating member's screen and lists the progress of the Chat session.

#### Chat Progress

The main body of the Chat window is used to record the progress of a Chat session. It holds details of members who have joined the discussion, as well as the messages that have been sent by each member.

#### Send Message

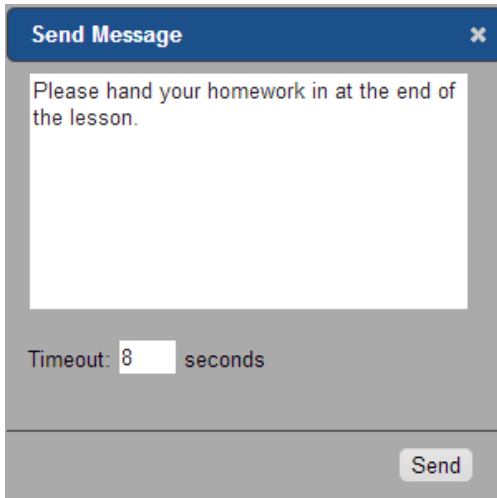
This is where you type your comments. Type the message and press Enter or click **Send**.

## Sending a Message to Students

With NetSupport School, you can send a message to all connected Students or the currently selected Students.

### To enter and send a new message

1. Select the Students you want to send the message to. Click the **Message** icon on the toolbar.
3. The Message dialog box will appear. Enter the message and decide whether to show the message at the Clients PCs for a specified time.
4. Click **Send**. The Message will be displayed in a dialog at the Student screens and will remain until the User closes the dialog or the specified time limit expires.

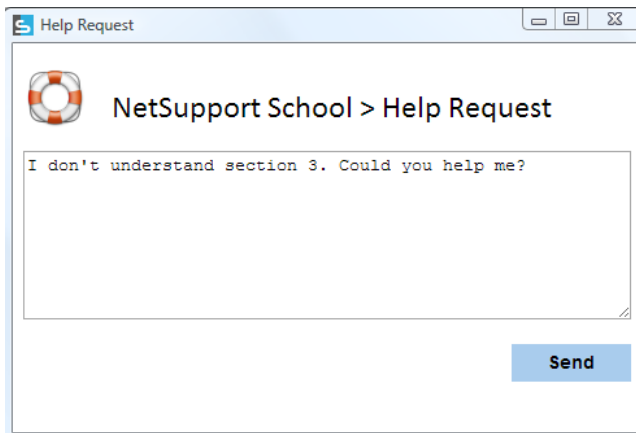


### Help Requests

NetSupport School allows a Client to Request Help from a Control. They do this by selecting the request Help Command from the Client menu.

#### To request help

1. Click the NetSupport School Student icon. The Student menu will be displayed.
2. Click **Send** under Help Request.
3. This opens a dialog box into which the Student types their message.



4. Click **Send**.
5. The Help Request will then be sent to the connected Tutor.

If a Student raises a Help Request an alert will be raised at the Tutor provided it currently has that Student connected. Any outstanding Help Requests will be visible to the Tutor with a badge indicating the number of outstanding help requests on the toolbar. This will show until that Help Request has been cleared.

#### To display current Help Requests

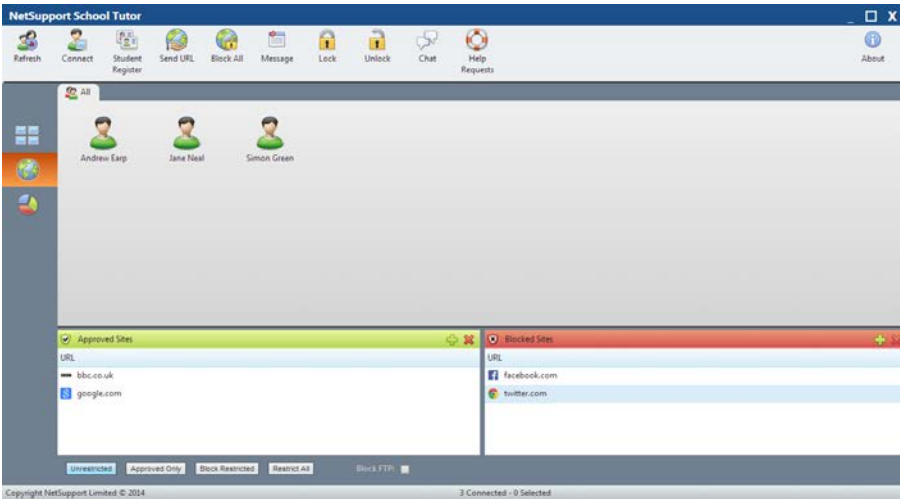
1. Click the **Help Request** icon on the toolbar.
2. The Help request window will open and list the requests.
3. By clicking on the **Chat** toolbar button, you can reply to the Student's Help Request.



## Web Control Module

The Web Control Module is used to control the websites visited by connected Students. The Tutor can restrict or approve the use of specific URLs. In addition the Tutor can temporarily suspend all internet access.

1. Click the **Web Control** icon on the left hand side of the Control window.



In 'Web' Mode you can view details of approved or restricted websites and use the available icons to:

**Unrestricted**

Revert back to unrestricted access if restrictions have been in place.

**Approved Only**

Activate the "Approved Site List". The Student will only be able to view URL's that are in the approved list. All other URL's are blocked. When the Student accesses the Internet they are forced to choose an Approved Site rather than being able to surf at will.

**Block Restricted**

Activate the "Restricted Site" List. The Student will not be able to view URL's that are in the restricted list but will be able to view all other URL's.

Restrict All

Blocks all internet access.

Block FTP:

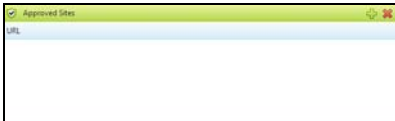
Activate "Block FTP" sites. Block Students from accessing FTP sites.

**The Web Control Module can be used to perform the following functions:**

### Launch a website at Students

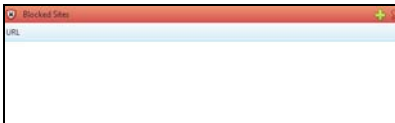
1. Select the Students to launch the website at.
2. Click the **Send URL** icon in the toolbar.
3. The Send URL dialog will appear.
4. Enter the URL to launch at the Students.
5. Click **Send**.
6. The website will be launched at the selected Students.

### Setting up an approved or restricted website list



#### Approved Sites

When activated, the Student is only able to view the URL's specified on this list. A page will appear at the Student machines displaying the list of approved sites that they can choose from.

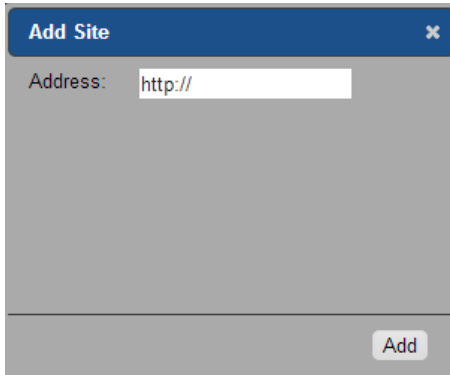


#### Restricted Sites

When activated, the Student is unable to view the URL's specified on this list. However, all other sites, even those that are not on the Approved list, can be viewed.

### Add a Website to your Approved or Restricted List

1. Click + to add a url to your Approved or Restricted list.
2. The Add Site dialog will appear.



2. Type in the website address under URL, e.g. [www.netsupportschool.com](http://www.netsupportschool.com)
4. Click **Add**.
7. The url icon and description will appear under the Approved or Restricted list.

### Remove a website from your approved or restricted List

1. To remove a url from the list, simply highlight the chosen url and click **x**.

### Apply approved or restricted websites

1. Click the **Approved Only** or **Blocked Restricted** icon at the bottom of the Control window.
2. If a Student is currently viewing a website included in the activated restriction list, they will be redirected to a message stating that the URL has been blocked by the Tutor.



---

## End approved or restricted websites

1. Click the **Unrestricted** icon at the bottom of the Control window.

---

**Note:** Because internet browsers often hold the results of recent web access attempts in cache memory, lifting an internet restriction may not appear to take effect immediately. If this happens, you may have to restart the browser. The same situation may arise if you are using an application which requires Internet access to a site that has been blocked. Once the restriction has been lifted, you may need to restart the application for it to recognise the change.

---

## Block all web access

Allows you to block all access to the internet for Students.

1. Click the **Restrict All** icon at the bottom of the Control window.  
Or  
Click the **Block All** icon in the toolbar.
2. All Web access will be blocked for the all Students.

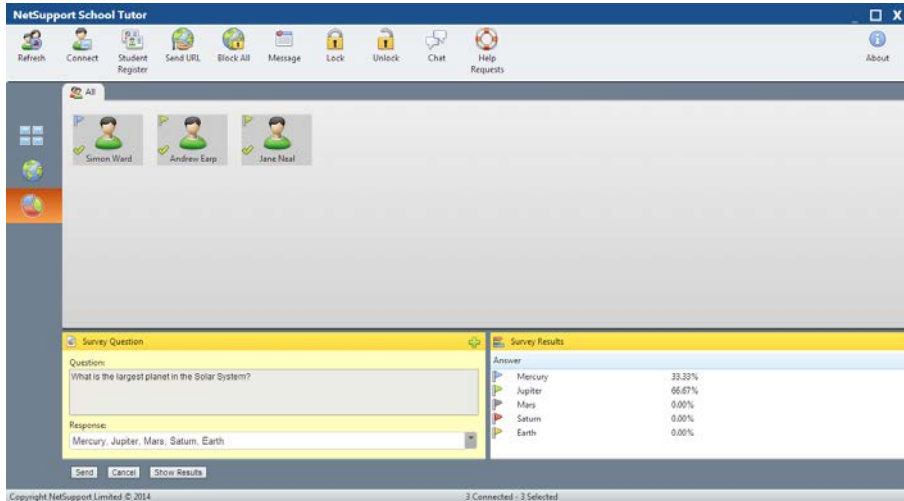
## Block FTP sites

Prevent Students from accessing FTP sites to stop the exchanging of files.

1. Click the **Block FTP** option at the bottom of the Control window.
2. Access to FTP sites will now be blocked.

### Student Surveys

The Student Survey tool enables the Tutor to get instant feedback from Students during or at the end of a session. The Tutor sends connected Students a question together with a selection of pre-defined responses. Student responses are gathered at the Tutor with the results shown as an overall percentage and by individual Student. Results can be shown to Students in the form of a pie chart, Students must respond before they can view the results.



#### The basic procedure for sending a survey to Students is:

1. Select the **Student Survey** icon from the left hand side of the Control window.
2. Select the Students to include in the survey. This can be all Students in the list view or selected Students.
3. Enter a question in the box provided.
4. Select the responses/answers to the question. These can either be chosen from the drop down list of defaults or you can enter your own options, using a comma to separate each one. Up to 6 choices can be entered.
5. Click the **Send** icon displayed at the bottom of the Survey pane. A window will open at the Student machines displaying the question and responses. Students choose the appropriate response and submit the answer.



## Question

What is the largest planet in the Solar System?

## Answers



6. As Students submit their answers the Survey Results pane will display the percentage response for each option. The Client icon will also flag how the individual Student answered.
7. When the survey is complete, remove it from the screen by clicking the **Cancel** icon displayed at the bottom of the Survey pane.

---

**Note:** The Survey will be cleared from all machines whether the Student has responded or not.

---

## Show Survey Results to Students

1. Click the **Show Results** icon at the bottom of the Control window.
2. The results will be displayed as a pie chart on the Students screen.

---

**Note:** Survey results will only be displayed if the Student has submitted their answer.

---

## Survey List

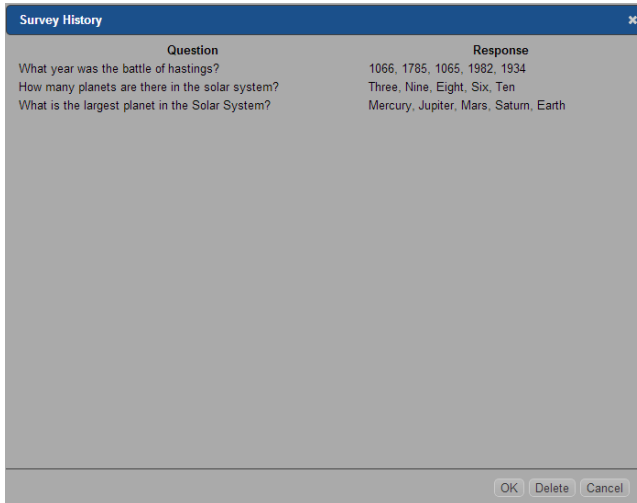
Each time you send a Survey to Students a record is saved allowing you to re-use the questions if required.

### To add a new question to a Survey list

1. In the Student Survey pane enter the question and choose the required responses from the drop-down list or add new options if the defaults aren't appropriate.
2. Send the Survey to Students. The Survey will automatically be stored in the current list.

### To use an existing Survey

1. In the Student Survey pane click the **Select/Add Question** icon. (Green cross). The Survey History dialog will appear.



2. Select a question from the list and click **OK**.
3. The question will be displayed in the Survey pane ready to be sent to Students.

## Contact Us

If you have any comments regarding the design, installation, configuration, or operation of this package please contact us.

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