NETSUPPORT SCHOOL

Key Features:

- Versions for all leading PC and Tablet platforms
- Mobile version for teaching assistants
- Real-time instruction tools
- Show teacher screen to students
- Interactive student thumbnails
- View / Control student screens
- AFL based student and peer assessment module
- Instant Student Surveys
- Testing and quiz components
- Audio Monitoring / Language lab tools
- Internet metering and control
- Application metering and control
- Digital student revision aids
- Printer management
- Hand out and collect work
- Dedicated Tablet App for Windows 10
- Dedicated Technician Console

NetSupport School v12

Best practice teaching tools for the 21st century classroom

NetSupport School is the award-winning, market-leading classroom software solution that supports teachers with a wealth of dedicated assessment, monitoring, collaboration and control features to ensure they can leverage the very best from their ICT equipment.

Rising to the challenge and requirements of the modern classroom, NetSupport School provides the ability to orchestrate and deliver lesson content, work collaboratively, and monitor student PCs - ensuring that complete student attention and focus is maintained at all times. There are no hidden extras: all features are included as standard including dedicated Teacher, Classroom Assistant and Technician modules.

Complete Platform Flexibility

NetSupport offers its classroom management software across all leading platforms, so if your environment demands it, you can rest assured that a teacher can connect to a full mix of students, each on different platforms.

We started 25 years ago as a Windows solution and have since responded to evolving needs by adding support for Mac and Linux PCs and, more recently, Android, iOS, and Chromebooks.

Version 12 sees the introduction of an entirely new, native Teacher App for Windows 10, designed to leverage the benefits of mobile teaching on Windows 10 touch-enabled devices.

MANAGE

Classroom Management

- Power on or off all classroom computers from the teacher PC.
- Perform a remote "log off" on all PCs.
- Send a remote "log in" to all student PCs at the beginning of class.
- Blank student screens to gain attention.
- Lock the student's mouse and keyboard when instructing.
- Use layouts so the teacher's PC represents the layout of the physical classroom.
- Use individual teacher profiles to deliver the features needed by each teacher.
- Give individual students visual rewards to encourage effort or behavior.
- One click "request assistance" option for teacher needing tech support.

Printer and Device Management

- Prevent students from printing in the classroom.
- Limit printer use by number of pages.
- Require teacher authorization prior to printing.
- Prevent individual printers from being used.
- Display a real-time print indicator identifying which student is currently printing.
- Show the number of paused print jobs requiring teacher attention.
- Prevent data being copied to or from USB storage and CDR/DVD devices.
- Prevent new network connections being created.

Student Register

NetSupport School offers a powerful Student Registration feature:

- Request standard and custom information from each student at the start of class.
- Print the student register, including a total of any rewards or print jobs completed during the lesson.
- Use customized icons for students.

Student Information Bar

NetSupport School features a Student Information Bar, neatly located at the top of each student screen. This can be set to be always visible, hidden, or to auto-hide.

The Information Bar provides feedback to the student on the current lesson, time remaining, current websites and applications that are available, the status of messenger and keyboard monitoring, lesson objectives, and quick access to request help. The Information Bar is fully configurable by the teacher.

Hand Out and Collect Files

Distribute files and folders from the tutor PC to multiple student workstations.

- Transfer files to and from a selected PC in a single action.
- Distribute files to multiple PCs in a single action.
- Hand out and automatically collect files with each student's details appended.

INSTRUCT & DEMONSTRATE

Real-time Instruction (Show Mode)

- Show the tutor's screen to selected students.
- Show a specific desktop to selected students.
- Show just a selected application to selected students.
- Video Editor allows Replay Files (previous screen recordings) to be edited and exported to common video formats.
- Broadcast a video file to selected students.
- Deliver your presentations optimized for wireless networks.
- Leave a recording of your Show on the student's PC for future review.
- Interact audibly with students while demonstrating a topic.
- Show a student screen (Exhibit mode).

Key Show

Visually highlights when key combinations are used (eg CTRL + P for print).

Screen Highlighter and Drawing Tools (Annotate)

NetSupport School provides as standard a wealth of screen annotation tools to aid in presenting. These include Line Tools, Arrows, Shapes, Text Highlighters, and more.

Virtual Whiteboard

Full page Whiteboard integrated directly within the Tutor supported by a wealth of drawing tools for improved collaboration within the classroom.

Internet Co-browse

Allows a teacher to open selected websites and synchronize these with the browser on each student PC. As a teacher navigates across a website, the student PCs will follow.

Group Leaders

A nominated student can be assigned certain tutor rights and act as a group leader until such privileges are revoked. Now includes a visual layout of leaders and their assigned group members.

Teacher Toolbar

When the teacher application is minimized, a convenient toolbar is provided for quick access to key features within NetSupport School. This toolbar is optimized for use with Interactive Whiteboards.

MONITOR & CONTROL

View student screens in real time (Monitor Mode)

- Monitor the entire class in a single view.
- Scan through sets of student PCs in pre-defined multiples.
- Overlay additional information including active application or active website.
- Zoom for optimized high-definition student thumbnails.

New Teacher app for Windows 10

Available for download from the Windows Store, and provided in addition to the desktop Teacher application for Windows, the native Teacher App is designed for installation on Windows tablets and touch-enabled devices. Simplicity and ease of use are at the heart of the Teacher App and many of our core classroom features are provided within the new streamlined interface.

Tutor Assistant app

Compatible with Apple iOS and Android devices (and available as a free download from Apple iTunes, Google Play, and the Amazon app store), the Tutor Assistant app increases a teacher's mobility around the classroom, enabling them to retain key control and monitoring of all student workstations. (NetSupport School V11 desktop Tutor component also required.)

Real-time keyboard monitoring

Designed to be used in conjunction with application control, this component provides teachers with a real-time insight into student activity and topic understanding. Also provides "target" keywords for tracking student understanding and a full history of keyboard usage by student and application.

Internet metering and control

- Monitor all student internet use.
- View background websites open on all PCs.
- Open and close websites on all selected PCs in a single action.
- Record a full history of internet use for the class.
- Prevent access to any or restricted websites.
- Allow access to approved websites only.

Real-time Audio Monitoring and Language Lab tools

- Listen to student audio.
- Listen to students' microphones.
- Monitor audio in class.
- Two-way audio chat.
- Record audio to file.

TEST & ASSESS

Student Surveys

Find out if your students have understood the content covered during the lesson by conducting an instant survey.

- Create a survey using pre-supplied or custom responses.
- See instantly all responses and a summary for the class.
- Create groups dynamically based on student responses.
- Publish survey results to all students.

Student testing and quiz

Design tests and examinations with the minimum of effort, including text, picture, audio, and video questions.

- Create a library of resources and questions that can be shared.
- Create any number of tests using questions from your library.
- Now utilize up to 8 different question styles.
- Create questions with between 2 and 4 possible answers.
- Set examination grading levels.
- Track student progress and see question success or failure in real time.
- Auto-mark the test so results are available as soon as it is completed.
- Display individual results back to each student.
- Deliver results (including highlighting the correct answers) to the class.
- Install the Test Designer on a standalone system.

Question and Answer (Q&A) Module

Built around current teaching practices for the continual assessment of learning, the Q&A Module enables teachers to reinforce key learning points and instantly gauge student understanding during a lesson. It allows a teacher to verbally ask questions to the class as well as award points to individuals and/or teams. Options include:

First to Answer

The teacher can choose the 'top x' fastest responders and the quickest student is asked for their answer. The teacher confirms if it is right or wrong and then has the option to bounce the question to subsequent students.

Enter an Answer

The teacher enters the answer to a question in advance and students are prompted for their answers. Results are instantly displayed to the class.

Pot Luck and Team modes

Students can be selected at random to answer or team play can be introduced.

Peer Assessment

Students give feedback in response to an answer given by one of their classmates. They indicate if the answer given was correct or incorrect and the teacher's screen displays the results.

TECH CONSOLE

A classroom management solution is not simply about providing the right tools for each teacher. Equally important are tools to ensure all computers in the school can be managed and maintained so they are always available for teaching. With this in mind, NetSupport School also provides a unique "Tech Console" specifically for Lab Technicians and Network Managers.

Using the Tech Console you can:

- Monitor all computers across the school network in a single view.
- Monitor application and internet use on each student PC.
- Transfer files and folders to selected or all computers.
- Group all computers by classroom/physical location.
- Generate a full Hardware Inventory summary for a selected PC.
- Generate a full Software Inventory for each PC, including hotfixes.
- Provide direct technical assistance to any classroom teacher.
- Display all students and teachers by active class.
- Conduct Chat with one or multiple students or teachers.
- Broadcast messages to groups or all network users in seconds.
- Shows real-time USB memory stick status on all student PCs.
- Perform powerful 1:1 PC remote control on any selected computer.
- Review individual NetSupport School client security settings remotely.
- View and control services, processes and applications running on each PC.
- Power on, power off, reboot and login to classroom computers remotely.
- View/set Power Management, Windows Update and Security settings.
- Edit the registry of a remote system.
- Launch a local command prompt from the remote system on your PC.
- Automatically connect to students/teachers using room mode.
- Ability to search for students by name, device, or class.
- Apply a school-wide set of internet and application restrictions that are "always on".
- Resize remote machine thumbnails using a convenient 'slider'.

IT Technician

LEARNING

Student Journal

During a typical class, all appropriate items relating to the subject can be captured and automatically included in a PDF file for post-lesson review by each student. These include:

- Lesson details and objectives.
- Teacher notes.
- Individual student notes.
- Screenshots from within a presentation (and supporting explanation).
- Virtual Whiteboard screens.
- Individual student test results.
- URLs of websites used during the lesson.
- Copies of any class Chat transcripts.
- Add information to an existing 'master' journal.
- Add chapters and bookmarks.
- Synchronize missing content for absent students.
- Include school branding.

SECURITY

NetSupport School contains a wealth of security features to ensure its correct and authorized use. These include:

- Unique "security key" to make your copy incompatible with other copies.
- Restrict connectivity to only systems carrying a matching software license.
- Tutor profiles each allowing customized levels of functionality as required.
- Use AD profiles to limit which users are able to use the tutor or tech tools.
- Use AD profiles to force configurations for both tutor and client.
- Control the access and use of portable media devices within the classroom.
- Automatically re-apply restrictions on reboot of a student computer.

NetSupport School is provided with example Active Directory (AD) templates for easy implementation.

System Requirements

Windows XP(SP3), 2003(SP2), Vista, 2008, Windows 7, Windows 8/8.1, Windows 10. NetSupport School operates in Terminal Server, Thin/Zero Client, Virtual Desktop, and shared-resource computing environments and is supported on Google Chrome OS systems, iOS, and Android tablets. Mac and Linux support also available with NetSupport Assist.

NetSupport

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