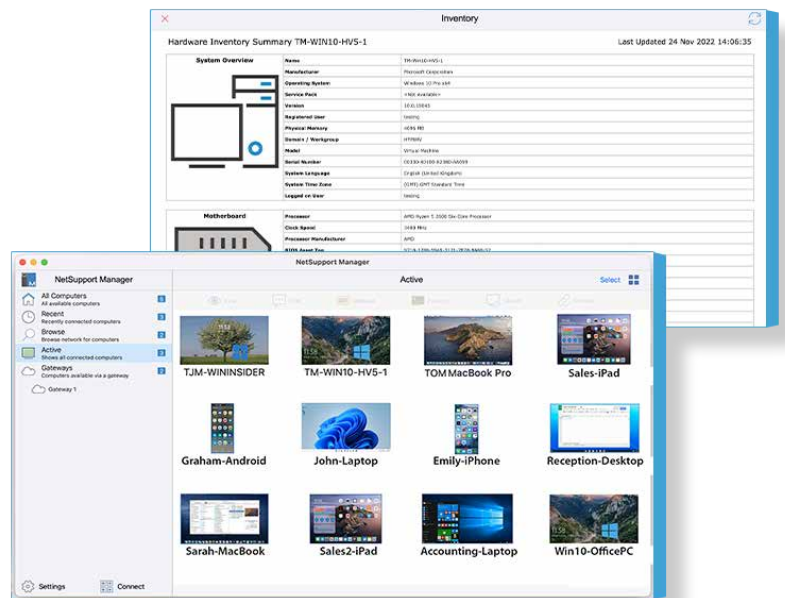




Remote Support for any environment



NetSupport Manager for Mac

Designed to operate over your LAN, WAN or the internet, securely and without the need for firewall configuration, NetSupport Manager provides a single solution for remote support - without the need for a third party service or ongoing subscription costs.

From a Mac machine, deliver hands-on remote support, collaborate, and more. With both Manager Control and Client being installed on Mac systems, the ability for a Control to connect and view the screen of the remote user is also enabled. When needed, gather real-time hardware and software inventory to help resolve issues quickly.

- ✓ Browse, locate and connect to NetSupport-managed systems across your network.
- ✓ Connect over TCP/IP or HTTP protocols.
- ✓ Communicate over LAN, WAN, Internet, or mobile connections.
- ✓ Communicate seamlessly between systems that are all located behind different firewalls using the included NetSupport Internet Gateway component.
- ✓ Watch, share and control the screen and keyboard. (Control is not available on macOS Clients). Optimise the remote control colour quality when managing systems over slow connections.
- ✓ Monitor the screens of all connected systems with real-time thumbnails of each connected system. Mouse over a selected PC to zoom your view.
- ✓ Full text chat and messaging between the Control and Client.
- ✓ Sending Ctrl-Alt-Delete to a Client machine you are viewing (not available on macOS Clients).
- ✓ Full data encryption options from 56-bit DES to 256-bit AES encryption.
- ✓ User acknowledgements and encrypted passwords.
- ✓ Security keys to make your copy of NetSupport Manager unique and incompatible with other copies.
- ✓ Two-factor authentication (2FA) is available for operators connecting to the Gateway to start a remote connection.
- ✓ SSL/TLS certificates are available and customers can enter their own certificate or allow the Gateway to create and use a Let's Encrypt.
- ✓ Gather a full hardware inventory from the Client machine to aid in remote support (not available on macOS Clients).
- ✓ Reboot and logout a Client machine you are viewing (not available on macOS Clients).
- ✓ Launch applications at the remote machines – only available to Windows and macOS Clients.

[Click here](#) to view system requirements.