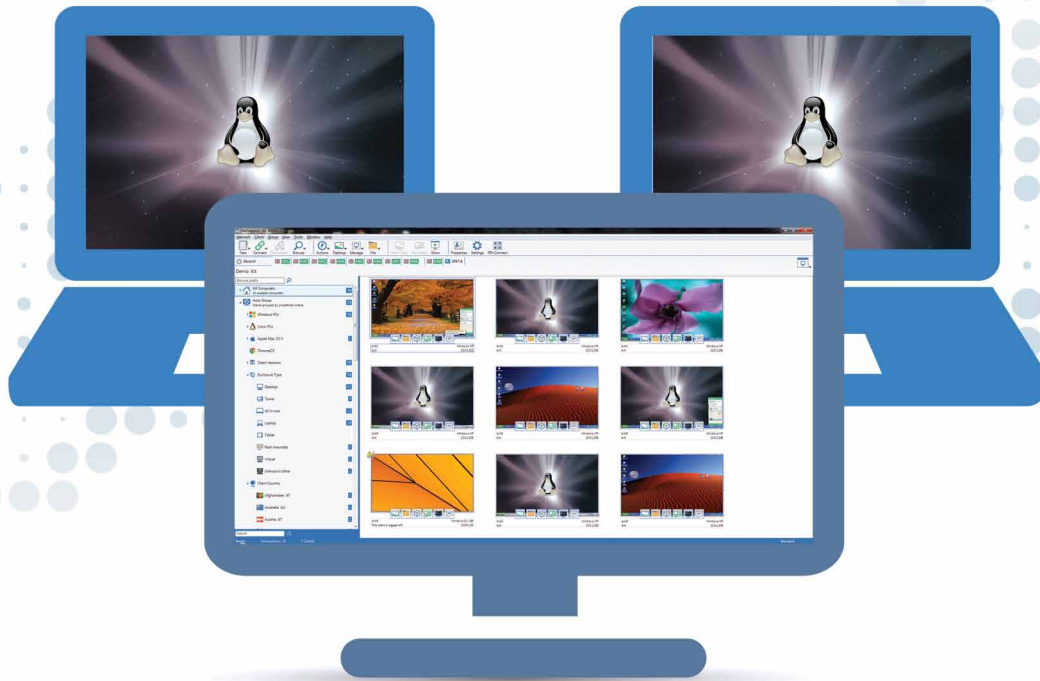


# NETSUPPORT MANAGER

Remote Support for Linux



**NetSupport Manager 12** delivers the very latest in remote PC support and desktop management capabilities. From a desktop, laptop, tablet or smartphone, monitor multiple systems in a single action, deliver hands-on remote support, collaborate and even record or playback sessions. When needed, gather real-time hardware and software inventory, monitor services and even view system config remotely to help resolve issues quickly.

Designed to operate over your LAN, WAN or the internet, securely and without the need for firewall configuration, NetSupport Manager provides a single solution for remote support...without the need for a 3rd party service or ongoing subscription costs.

Over 23 years' development and 12,000,000+ PC install base = Industry recognised, the most stable, feature rich and secure Remote Control solution available.

NetSupport Manager Linux Client is compatible with OpenSUSE 11.2, 11.3, 11.4 and 12.1, SuSE Enterprise Desktop 11, SuSE Enterprise Server 11, Ubuntu 9.04, 9.10, 10.04, 10.10, 11.04, 11.10 and 12.04, Debian 5 and 6, Red Hat Enterprise Linux 6, CentOS 6 and 7, Linux Mint 9, 10, 11, 12, 13 and 14 and Fedora 11, 12, 13, 14, 15, 16 and 17.

### Key features when connecting to a Linux system include:

- Browse and Discover systems across your network.
- Full Remote Control of the Linux System.
- Scan Multiple clients, allowing you to monitor up to 16 systems at a time.
- PIN Connect feature enables a technician to instantly locate a user anywhere across the enterprise, simply by both parties entering a matching PIN code, via a central PIN server module.
- Perform Remote File Transfer to and from Linux Systems.
- Two way Chat between the Control and Client Systems.
- Send Messages to one, selected or all Client Systems.
- An easy to use Client Configurator.
- Remotely Power On or Off a Linux System.
- Remotely Logout a Linux system.
- Remotely Reboot a System.
- View real time thumbnails of all connected systems.
- 'Show' Control screen to Linux Client systems
- Launch Applications and Scripts remotely for Linux systems
- Dynamically gather a full "real-time" Hardware and Software inventory from any Linux system to aid in problem resolution.
- Connectivity via TCP/IP or HTTP via the included NetSupport Internet Gateway.
- Configurable data encryption from 56 bit DES to 256 bit AES.
- Restrict connections by IP Address, User Names and Passwords.
- Fully configurable security allowing all features to be enabled or disabled.
- A powerful diagnostics tool providing all relevant system information should support be required.