NetSupport

Education Solutions

"The Rolls-Royce of **classroom management** software, with a bundle of 'bonus' features included in the price."

ICT Reviews Magazine

GESS EDUCATION AWARDS FINALIST 2022

"Frankly, NetSupport DNA seems to have natural abilities **verging on the divine!**"

Teach Secondary Magazine

bett AWARDS 2023 FINALIST

"NetSupport School is the **best product we have used** to date!"

Combe Pafford School

PC PRO RECOMMENDED

"**classroom.cloud** has made it possible to focus on the academics rather than the technology while learning virtually!"

Life Source International Charter School

era education resources awards 2022 FINALIST

"**Unbeatable range** of classroom management features and is, in many ways, the **best of its kind on the market.**"

PC Pro Magazine

About us...

With 34 years' experience and 19 million users, NetSupport is a leading producer of education software solutions worldwide. Providing schools and Trusts with all the essentials for successful school IT management, NetSupport also helps staff achieve best practice and maximise resources.

Our award-winning solutions

IT Management with Online Safety

Classroom Management and Monitoring

Cloud-based Classroom Instruction, Online Safety and IT Management

Alerting and Notification

We work with:

IWF Member – DO the right thing

edugeek – The IT Professionals' life line

Association of Network Managers in Education – anme

besa – BRITISH EDUCATIONAL SUPPLIERS ASSOCIATION

Google Partner

Microsoft Partner – Education Specialist

NetSupport DNA

IT Management and Online Safety

This easy-to-use solution provides schools with the tools to manage technology across all platforms in the classroom and across the school, while safeguarding students and assisting with GDPR compliancy.

The complete solution for managing school technology

NetSupport DNA provides schools with the tools to manage technology in the classroom and across the school, while safeguarding students and supporting teachers.

Easy to install and use, NetSupport DNA offers a wealth of network and IT management tools for network managers to track, monitor and manage IT assets and endpoints across a school or entire Trust/District – all from one central point.

Armed with a complete overview of school IT activity, technicians can work smarter, whilst maintaining a secure and reliable network. From staying ahead of any potential IT issues before they escalate, to automating tasks, NetSupport DNA not only helps save time but also boosts security and productivity.

It also gathers a wealth of device and usage data to inform decision making and allow accurate planning of future IT spending and refresh plans.

Helping schools to achieve best practice, NetSupport DNA also includes an online safety toolkit to help meet schools' requirements, as well as optional classroom management tools to support a technology-enhanced teaching environment.

"NetSupport DNA offers a vast amount of additional functionality compared to other solutions"

– Newquay Education Trust

KEY FEATURES

- ✓ Hardware inventory and discovery
- ✓ Software licence management
- ✓ Energy monitoring/Power management
- ✓ Internet and application metering
- ✓ Efficiency view
- ✓ Remote Control and admin tools
- ✓ User management/activity monitoring
- ✓ Multi-site support and management
- ✓ Audio chat for remote support
- ✓ Online safety toolkit
- ✓ Data protection toolkit
- ✓ Endpoint security
- ✓ System-wide alerting
- ✓ Classroom Management (optional)
- ✓ Plus much more!

www.netsupportdna.com

NetSupport DNA

Online Safety and Safeguarding

Maintain a safe online learning environment for staff and students whilst meeting the latest Government requirements, with NetSupport DNA's dedicated online safety toolkit.

Enhance your school-wide online safety

As technology increases in schools, it's essential they have the tools in place to protect students as they access online resources for learning, as well as be able to identify and support those with safeguarding issues.

Designed to be operated independently of the IT team, NetSupport DNA's online safety toolkit provides both proactive and reactive tools. Developed with teachers, online safety staff, local authorities and the Internet Watch Foundation, the tools are relevant, effective and, most importantly, up to date – further enhancing schools' safeguarding policies.

Being able to see what students are typing, searching for or copying across a range of online safety topics (e.g. cyberbullying, eating disorders, mental health etc.), means staff can be aware of issues and have the right support in place – and status markers on triggered events show them the current stage of review.

With language packs available to ensure safeguarding can be extended to an even wider group of students, NetSupport DNA's online safety toolkit gives schools a welcome helping hand to keep students safe online.

Previously our safeguarding was much more informal, whereas now it's all recorded, which is brilliant. We don't miss anything!

– Orchard Academy

KEY FEATURES

- ✓ Contextual intelligence-based Risk Index
- ✓ Keyword monitoring
- ✓ Word cloud of trending online safety topics
- ✓ Online safety alerts
- ✓ Track 'at risk' student activity
- ✓ Screen capture/record
- ✓ Language packs for EAL students
- ✓ Application/Internet metering
- ✓ Enforce Acceptable Use Policies
- ✓ Health and Social Distancing AUP template
- ✓ iOS and Android internet safety browser
- ✓ Student 'Report a Concern'
- ✓ Online support resources
- ✓ Prevent Duty/KCSIE compliance
- ✓ Plus much more!

www.netsupportdna.com

Version 15
OUT NOW!

NetSupport School

Classroom Management and Monitoring

NetSupport School is the market-leading and most feature-rich classroom management and monitoring solution available for multiple platforms across LAN and WAN.

Also included with NetSupport DNA (optional)

Leverage the full value of technology-enhanced teaching

With dedicated assessment, monitoring, collaboration and control features, all easily reached through its new intuitive interface, NetSupport School allows teachers to fully engage with students and boost learning outcomes.

Developed with teachers, for teachers, it has a host of easy-to-use tools available in just one click, plus three graded user modes (Easy, Intermediate and Advanced) to support teachers' edtech confidence and ensure there are as few barriers to its use as possible.

As well as monitoring students' activity to keep them focused and safe, NetSupport School helps teachers to deliver a range of learning content formats and encourage interaction with tools such as online surveys, a student feedback mode, chat, message and a gamified Q&A module.

Tools such as chat and help requests help with collaboration – and the ability for the teacher to send out/collect work in one click, show their screen to the class and launch a web page on the students' devices, helps to save time and retain focus.

Developed with Ofsted best practice in mind, it's no wonder NetSupport School is the complete classroom management solution of choice.

Education Alliance Finland CERTIFIED PEDAGOGICAL QUALITY

GESS EDUCATION AWARDS FINALIST 2022

THE TECH EDVOCATE AWARDS 2022 WINNER

THE EDTECH AWARDS COOL TOOL WINNER 2022

"I really enjoy being able to take control of the children's computers to show work and the steps that they must follow to be successful."

– Elmlea Junior School

KEY FEATURES

- ✓ New user interface in version 15
- ✓ Graded user modes for teachers
- ✓ Real-time instruction tools
- ✓ Monitor students' screens (even dual monitors)
- ✓ Testing and assessment tools with new 'Highlight text' quizzes.
- ✓ Language Lab module
- ✓ Internet and application metering
- ✓ Digital journals of lesson content
- ✓ Teacher, TA and Student apps
- ✓ Files and folders collection and distribution
- ✓ Teacher and student screen sharing
- ✓ Virtual whiteboard
- ✓ Lock and blank students' screens (even on View mode)
- ✓ Student feedback mode
- ✓ Reset students' system passwords
- ✓ Power on/off all or selected devices (even those not logged on) and log in/log out all classroom devices
- ✓ Technician's Console

classroom.cloud

CLOUD-BASED

Classroom Instruction, Online Safety, IT Management

classroom.cloud is a cloud-based classroom instruction, online safety and IT management platform, providing the essential tools for digital schools.

Simple yet essential tools for schools

Forget edtech fatigue... **classroom.cloud** is all about simple yet essential tools for flexible instruction, online safety and IT management - in any setting.

Teachers can easily connect to their students via pre-populated class lists and share their screen and audio to help explain lesson activities. During the lesson, they can see the screens of all the students in the class and monitor activity. Setting 'allowed' and 'restricted' websites/applications lists, muting/unmuting audio on the students' devices and controlling USB and webcam use helps to keep everyone safe and on task. Teachers can also remote control students' screens, interact with surveys and help requests, and give everyone a voice with chat and messaging tools.

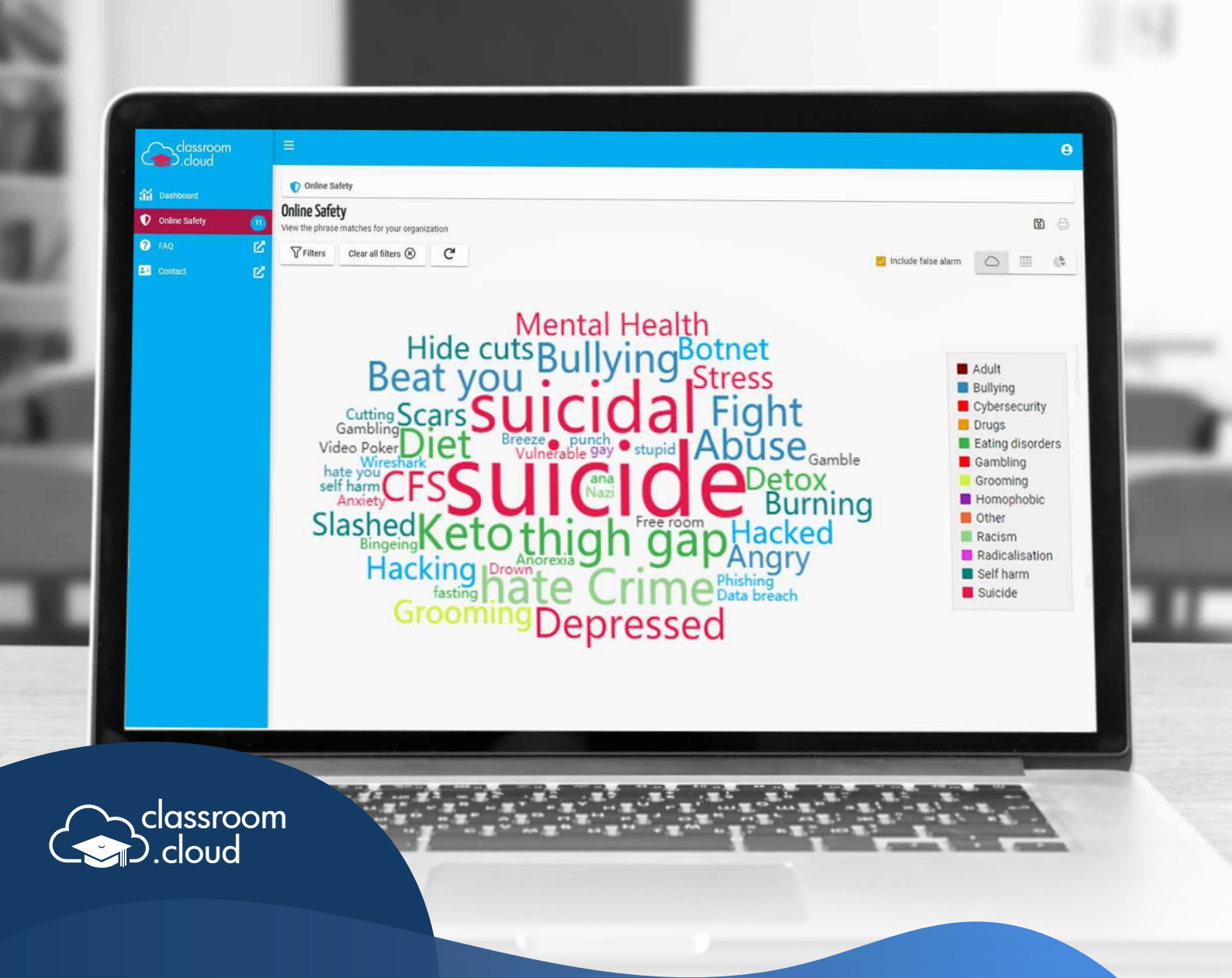
Meanwhile, an online safety toolkit (optional), helps to keep your online environment protected by monitoring concerning activity, identifying students at risk and spotting safeguarding trends.

The IT team can use hardware and software inventories, power management tools and more, to help maximise the school's technology. Low-cost and scalable to even the largest of MATs/Districts – **classroom.cloud** is super easy to set up, manage and maintain.

KEY FEATURES

- ✓ Connect quickly and easily to students' devices
- ✓ Power on/off, Restart or Log off devices with Power Management, and automate with schedules
- ✓ Monitor students' screens
- ✓ Broadcast teacher's screen and audio
- ✓ Activity Monitor to monitor apps/web use and login history
- ✓ Set application/website 'allowed' and 'restricted' lists
- ✓ Gamify assessments with surveys
- ✓ Interact via chat and messages, and send messages to a student/multiple devices
- ✓ Answer help requests and reset students' passwords
- ✓ Get attention by locking screens
- ✓ Control the use of USBs/webcam/audio on the students' devices during class
- ✓ Remote control students' screens to remedy activity
- ✓ Student toolbar to keep track of lesson details
- ✓ Use with Microsoft SDS, ClassLink and Google Classroom
- ✓ Hardware and software inventory
- ✓ Multi-platform support
- ✓ Low cost and low maintenance
- ✓ Scalable from the smallest school to the largest trust
- ✓ Plus much more!

classroom.cloud



classroom .cloud

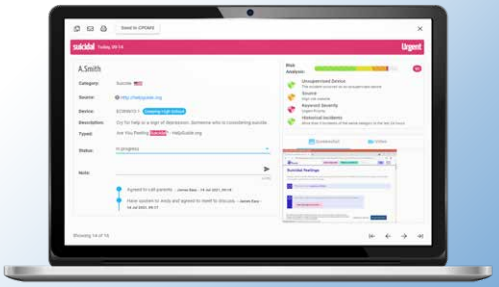
Keeping your students safe online

The online safety toolkit helps to keep your online environment protected by monitoring concerning activity, identifying students at risk and spotting trends across multiple languages.

Keeping your online environment safe at all times

Keeping all your students safe as they learn online can be a challenge, but things just got easier with **classroom.cloud's** online safety toolkit! Schools can identify, support and help protect students at all times – no matter where they are. These powerful tools are perfect for helping inform your online safety strategy and school policies, as well as supporting the latest requirements.

- ✓ **Keyword and phrase monitoring**: Powered by over 14,000 phrases in multiple languages, schools can monitor the safeguarding words that students are typing (even in Microsoft Teams). Triggered events can also be deleted (false-positives for example) with the action recorded as an entry in the Audit Log.
- ✓ **Updating keywords**: Add your own keywords to the safeguarding database that are relevant to your school and community – and even share them across your Trust!
- ✓ **Keyword cloud**: When a keyword or phrase is triggered, it populates a word cloud. This is a nice easy way to spot trending topics.
- ✓ **Contextual intelligence-based Risk Index**: The context of a triggered event is analysed (the device used, time of day, websites visited, applications used, history of alerts) and a risk index number is generated, helping staff to determine its severity. Schools can also link triggered events to their MYCONCERN and CPOMS account.
- ✓ **Online Safety Groups**: These can be created to deliver focused monitoring of, for example, specific year groups or students considered vulnerable. Specific settings can be applied to each group of student devices with alerts being sent to appropriate staff.
- ✓ **Student 'Report a concern'**: Students can report their concerns by sending a message in confidence to a trusted member of staff.
- ✓ **Online resources**: Students have instant access to a range of online support resources – covering topics such as FGM, drug addiction, grooming and bullying. Staff can also manage the pre-populated list and add any additional ones they feel are appropriate.
- ✓ **Security**: With its easy-to-use access permissions and reports that can be applied or changed as needed, schools can ensure only authorised staff have access to the most sensitive information. Images or screenshots can also be blurred to ensure maximum confidentiality.



classroom.cloud

"The eSafety and **safeguarding products are great** and have helped to support safeguarding practices at the school."

Ifield School

"NetSupport School is a powerful product that allows teaching to be **creative as well as innovative**."

Morpeth School

"The ability to lock screens, push out programs or websites and help those remotely makes teaching computing much easier and slicker."

Southfields Primary School

"NetSupport School is the **best product we have used** to date!"

Combe Pafford School

"NetSupport Notify is an **important tool** in our emergency plan."

Cotham School

"NetSupport enables us to **help keep students safer online**; a necessity to aid with safeguarding and online wellbeing."

Darlington College

"Using **classroom.cloud** lets the teacher focus on teaching as they can be confident of what their students are doing with their devices."

Education Alliance Finland

"NetSupport DNA has to be one of the **best IT Asset Management solutions** on the market."

Teach Secondary Magazine

"**classroom.cloud** frees up valuable time for teachers to do what they do best: teach!"

Bury Grammar School

"NetSupport DNA has already saved us money. The **IT team loves it.** It really has **made a big difference** to us."

Cambridge Meridian Academies Trust

"NetSupport **blasts its competitors away** with its functionality, **ease of use** and **excellent safeguarding** features!"

Wales High School

"NetSupport DNA addresses a **major part of the Ofsted safeguarding requirements** - without increasing the administrative overhead."

Thomas Deacon Academy

"An **unbeatable range of classroom management features** and is, in many ways, the best of its kind on the market."

PC Pro Magazine

"The first time we tried NetSupport Notify, we knew it was the **solution to our problems.**"

Holmfirth Junior School

"**classroom.cloud** has made virtual teaching much easier."

Life Source International Charter School

"This is the way that software is supposed to work - quickly, easily and well. **A joy 10/10.**"

ICT for Education Magazine

NetSupport Notify

Alerting and Notification

Schools are fast realising the benefits of using mass notification solutions such as NetSupport Notify to boost school communication and support their emergency and lockdown procedures.

Enhance communication and boost emergency and lockdown procedures

Using NetSupport Notify, schools can communicate effectively with staff and students using one-way alerts and notifications – sending them to desktop users across the school, those working remotely on school devices, and even to large information panels in halls and foyers. Alerts automatically take screen focus, meaning they can't be hidden, ignored or saved for later. The notifications can even be targeted to select groups and scheduled for maximum impact.

Scaling to the largest of schools with multiple sites, NetSupport Notify also provides real-time status of notifications and acknowledgements – as well as delivering pre-scheduled alerts.

Simple to implement and use, and with fast and reliable alerts, NetSupport Notify helps ensure staff and students instantly have the information they need to work effectively and stay safe in any emergency situation.

NTA National Technology **Awards 2022**
SHORTLISTED

era 2022**FINALIST**

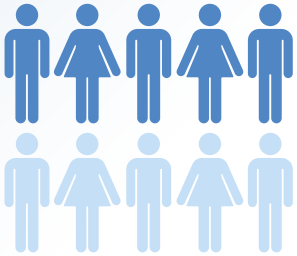
"It is fantastic for notifying classrooms when we initiate the lockdown procedure!"

– Furze Down School

KEY FEATURES

- ✓ Multi-platform support
- ✓ Send 'full screen' messages
- ✓ Health and Security notifications
- ✓ Send targeted alerts to selected groups
- ✓ Customise alerts with your branding
- ✓ Include custom audio alerts
- ✓ Flexible delivery options
- ✓ Full reporting and tracking
- ✓ Mobile console for Android and iOS
- ✓ Send alerts to unlimited users across multiple sites
- ✓ Send to IP ranges
- ✓ Low cost
- ✓ Plus much more!

www.netsupportnotify.com



48%

of staff have worked in the edtech sector for over 10 years, of which 33% have worked in edtech for 15+ years!

5 offices worldwide

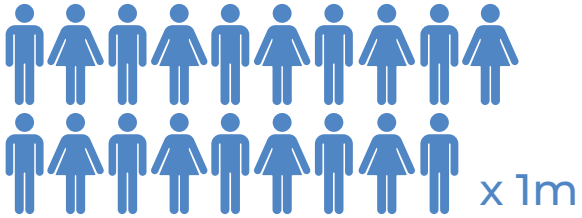
UK, US, Germany, Canada and Japan

120+ countries sold in

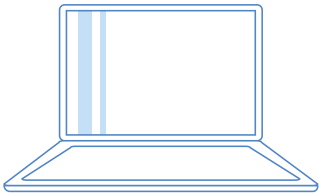
34 years

experience

19 million+ users



7
award-winning solutions



Over **18%** of staff have held an education position within the past 5 years.

Academy Board Chair
Trust Chair SEND Board Chair
Chair for School Council
School Governor
Primary Teacher
Secondary Teacher
Regional Directors Advisory Board

300+ awards

NetSupport

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