NetSupport

Education Solutions

> "With **unmatched support, affordability, and reliability**, NetSupport is **better than anyone in the section!**"

Leander ISD

GESS EDUCATION AWARDS FINALIST 2022

> "**I absolutely recommend** considering NetSupport DNA for IT management."

EdTech Roundup Review

TECH & LEARNING BEST of SHOW — ISTELive 22 — WINNER

> "NetSupport School **cuts down on wasted time** in the lab!"

Timberlake Public Schools

PC PRO RECOMMENDED

> "We use NetSupport Notify to provide **immediate notification to staff, rather than through 'slower' email** methods."

Binghamton University

era education resources awards 2022 FINALIST

> "We **love** NetSupport School. It has **made our jobs easier** and **it helps monitor students** more closely."

Casper College

About us...

With 34 years' experience and 19 million users, NetSupport is a leading producer of education software solutions worldwide. Providing schools and districts with all the essentials for successful school IT management, NetSupport also helps staff achieve best practice and maximize resources.

19m+ Users

300+ Awards

34+ Years experience

120+ Countries

Our award-winning solutions

IT Management with Online Safety

Classroom Instruction and Monitoring

Cloud-based Classroom Management, Online Safety, and IT Management

Alerting and Notification

We work with:

IWF Member — DO the right thing

digital citizenship institute

STUDENT PRIVACY PLEDGE

Student Data Privacy Consortium

Member — EdTech Evidence Group

IT Management and Online Safety

This easy-to-use solution provides schools with the tools to manage technology across all platforms in the classroom and across the school, while keeping students safe online.

The complete solution for managing school technology

NetSupport DNA provides schools with the tools to manage technology in the classroom and across the school, while keeping students safe online and supporting teachers.

Easy to install and use, NetSupport DNA offers a wealth of network and IT management tools for network managers to track, monitor, and manage IT assets and endpoints across a school or entire district – all from one central point.

Armed with a complete overview of school IT activity, technicians can work smarter, while maintaining a secure and reliable network. From staying ahead of any potential IT issues before they escalate, to automating tasks, NetSupport DNA not only helps save time but also boosts security and productivity.

It also gathers a wealth of device and usage data to inform decision making and allow accurate planning of future IT spending and refresh plans.

Helping schools to achieve best practice, NetSupport DNA also includes an online safety toolkit to help meet schools' requirements, as well as optional classroom management tools to support a technology-enhanced teaching environment.

"NetSupport DNA offers a lot of features we find very helpful"

– Summit Preparatory School

KEY FEATURES

✓ Hardware inventory and discovery
✓ Software license management
✓ Energy monitoring/Power management
✓ Internet and application metering
✓ Endpoint security
✓ Remote Control and admin tools
✓ User management/Activity monitoring
✓ Multi-site support and management
✓ Audio chat for remote support
✓ Online safety toolkit
✓ Endpoint security
✓ System-wide alerting
✓ Classroom Management (optional)
✓ Plus much more!

www.netsupportdna.com

Grooming

Racism

Radicalization

Bullying

Eating disorders

Self-harm

Drugs

Homophobia

Pornography

NetSupport DNA

Online Safety, Filtering, and Monitoring

Maintain a safe online learning environment for staff and students while meeting the latest requirements, with NetSupport DNA's dedicated online safety toolkit.

Enhance your school-wide online safety

As technology increases in schools, it's essential they have the tools in place to protect students as they access online resources for learning, as well be able to identify and support those with safeguarding issues.

Designed to be operated independently of the IT team, NetSupport DNA's online safety toolkit provides both proactive and reactive tools. Developed with teachers, online safety staff, local authorities, and the Internet Watch Foundation, the tools are relevant, effective, and, most importantly, up to date – further enhancing schools' online safety policies.

Being able to see what students are typing, searching for, or copying across a range of online safety topics (e.g. cyberbullying, eating disorders, mental health, etc.), means staff can be aware of issues and have the right support in place – and status markers on triggered events show them the current stage of review.

With language packs available to ensure online safety monitoring can be extended to an even wider group of students, NetSupport DNA's online safety toolkit gives schools a welcome helping hand to keep students safe online.

"Trying to list all the websites that students shouldn't be accessing is like counting the stars in the heavens."

– Summit Preparatory School

KEY FEATURES

- ✓ Contextual intelligence-based Risk Index
- ✓ Keyword monitoring
- ✓ Word cloud of trending online safety topics
- ✓ Online safety alerts
- ✓ Track at-risk student activity
- ✓ Screen capture/record
- ✓ Language packs for ESL students
- ✓ Application/Internet metering
- ✓ Enforce Acceptable Use Policies
- ✓ Health and Social Distancing AUP template
- ✓ iOS and Android internet safety browser
- ✓ Student 'Report a Concern'
- ✓ Online support resources
- ✓ Plus much more!

www.netsupportdna.com

Classroom Instruction and Monitoring

NetSupport School is the market-leading and most feature-rich classroom instruction and monitoring solution available for multiple platforms across LAN and WAN.

Also included with NetSupport DNA (optional)

Leverage the full value of technology-enhanced teaching

With dedicated assessment, monitoring, collaboration, and control features all easily reached through its intuitive interface, NetSupport School allows educators to leverage the full value of technology-enhanced teaching.

Developed with teachers, for teachers, it has a host of easy-to-use tools available in just one click, plus three graded user modes (Easy, Intermediate, and Advanced) to support teachers' edtech confidence and ensure there are as few barriers to its use as possible.

As well as monitoring students' activity to keep them focused and safe, NetSupport School helps teachers to deliver a range of learning content formats and encourage interaction with tools such as online surveys, a student feedback mode, chat, message, and a gamified Q&A module.

Tools such as chat and help requests help with collaboration – and the ability for the teacher to send out/collect work in one click, show their screen to the class, and launch a web page on the students' devices, helps to save time and retain focus.

Developed with best practice in mind, it's no wonder NetSupport School is the complete classroom management solution of choice.

"NetSupport School allows me to monitor my students' involvement and, because of that, they can be more successful."

– Tulsa Public School

KEY FEATURES

✓ Graded user modes for teachers
✓ Real-time instruction tools
✓ Student screen monitoring
✓ Testing and assessment tools
✓ Language Lab module
✓ Internet and application metering
✓ Digital journals of lesson content
✓ Teacher, TA, and Student apps
✓ File collection and distribution
✓ Teacher and student screen sharing
✓ Virtual whiteboard
✓ Lock and blank students' screens
✓ Multi-platform support
✓ Student feedback mode
✓ Reset students' system passwords
✓ Plus much more!

www.netsupportschool.com

![classroom.cloud logo]

CLOUD-BASED

Classroom Instruction, Online Safety, IT Management

classroom.cloud is a cloud-based classroom management, online safety, and IT management platform providing the essential tools for digital schools.

Simple yet essential tools for schools

Forget edtech fatigue... **classroom.cloud** is all about simple yet essential tools for flexible instruction, online safety, and IT management – in any setting.

Teachers can easily connect to their students via pre-populated class lists, and share their screen and audio to help explain lesson activities. During the lesson, they can see the screens of all the students in the class and monitor activity. Setting 'allowed' and 'restricted' websites/applications lists, muting/unmuting audio on the students' devices, and controlling USB and webcam use helps to keep everyone safe and on task. Teachers can also remote control students' screens, interact with surveys and help requests, and give everyone a voice with chat and messaging tools.

Meanwhile, an online safety toolkit (optional) helps to keep your online environment protected by monitoring concerning activity, identifying students at risk, and spotting online safety trends.

The IT team can use hardware and software inventories, power management tools, and more, to help maximize the school's technology. Low-cost and scalable to even the largest of districts, **classroom.cloud** is super easy to set up, manage, and maintain.

KEY FEATURES

- ✓ Connect quickly and easily to students' devices
- ✓ Power off, Restart, or Log off devices with Power Management
- ✓ Monitor students' screens
- ✓ Broadcast teacher's screen and audio
- ✓ Monitor web and application use
- ✓ Set application/website 'allowed' and 'restricted' lists
- ✓ Gamify assessments with surveys
- ✓ Interact via chat and messages
- ✓ Answer help requests
- ✓ Get attention by locking screens
- ✓ Control the use of USBs/webcam/audio on the students' devices during class
- ✓ Remote control students' screens to remedy activity
- ✓ Student toolbar to keep track of lesson details
- ✓ Use with Microsoft SDS, ClassLink, Clever, and Google Classroom
- ✓ Hardware and software inventory
- ✓ Multi-platform support
- ✓ Low cost and low maintenance
- ✓ Scales from the smallest school to the largest district
- ✓ Plus much more!

classroom.cloud

Keeping your students safe online

The online safety toolkit helps to keep your online environment protected by monitoring concerning activity, identifying students at risk, and spotting trends across multiple languages.

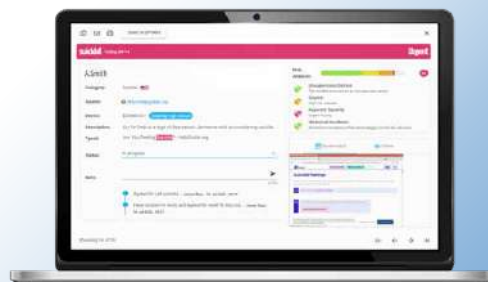# Keeping your online environment safe at all times

Keeping all your students safe as they learn online can be a challenge, but things just got easier with **classroom.cloud's** online safety toolkit! Schools can identify, support, and help protect students at all times – no matter where they are. These powerful tools are perfect for helping inform your online safety strategy and school policies, as well as supporting the latest requirements.

✓ **Keyword and phrase monitoring**: Powered by over 14,000 phrases in multiple languages, schools can monitor the online safety terms that students are typing (even in Microsoft Teams).

✓ **Updating keywords**: Add your own keywords to the online safety database that are relevant to your school and community – and even share them across your district!

✓ **Keyword cloud**: When a keyword or phrase is triggered, it populates a word cloud. This is a great way to spot trending topics.

✓ **Contextual intelligence-based Risk Index**: The context of a triggered event is analyzed (the device used, time of day, websites visited, applications used, history of alerts) and a Risk Index number is generated, helping staff to determine its severity. Schools can also link triggered events to their MYCONCERN and CPOMS accounts.

✓ **Student 'Report a Concern'**: Students can report their concerns by sending a message in confidence to a trusted member of staff.

✓ **Online resources**: Students have instant access to a range of online support resources – covering topics such as FGM, drug addiction, grooming, and bullying. Staff can also manage the pre-populated list and add any additional ones they feel are appropriate.

✓ **Security**: With its easy-to-use access permissions and reports that can be applied or changed as needed, schools can ensure only authorized staff have access to the most sensitive information. Images or screenshots can also be blurred to ensure maximum confidentiality.

*"**classroom.cloud** will be a significant benefit to safeguarding students!"*

Alan Mackenzie - Online Safety Specialist

classroom.cloud

" Conducting exams and **assessments** has never been easier with the help of **NetSupport School.**

" **Dallas County Community College District**

" I simply **couldn't imagine teaching** without NetSupport School.

" **Meridian ISD**

" A **major benefit** of NetSupport Notify is that **it works cross-platforms.**

" **Parkland College**

" NetSupport School has **improved our performance**, meaning **more effective exam monitoring.**

" **Elizabethtown College**

" NetSupport School **cuts down on wasted time** in the lab!

" **Timberlake Public Schools**

" This is the most exceptional thing ever! **The possibilities are astounding.** I cannot express how excited I am by the internet safety tools.

" **St John's College**

" Not only has NetSupport School **saved us time and increased our productivity** but it is also very easy to use and install.

" **Grove City Christian School**

" NetSupport School is critical for our 1:1 initiative. **It's a great tool!**

" **Bloomington Public Schools**

> We standardized on NetSupport four years ago and are very glad we did. **It's a great product.**

Carroll ISD

> The **more I use** NetSupport DNA, **the more I appreciate** its functionality.

Summit Preparatory School

> NetSupport School helps me manage my classroom by allowing me to **monitor** and **restrict access to the internet.**

Northside ISD

> My students are more productive when they know I am able to see what they are doing, and **I am able to help them remotely and privately.**

Billing Public Schools

> The tools NetSupport gives you allow you to **manage your classroom and teach with success.**

Red Oak High School

> We **love** NetSupport School. It has **made our jobs easier** and **it helps monitor students** more closely.

Casper College

> NetSupport Notify is **exactly what we needed** to solve our communication issues.

Paul J Hagerty High School

> **We love the controls** NetSupport Manager offers.

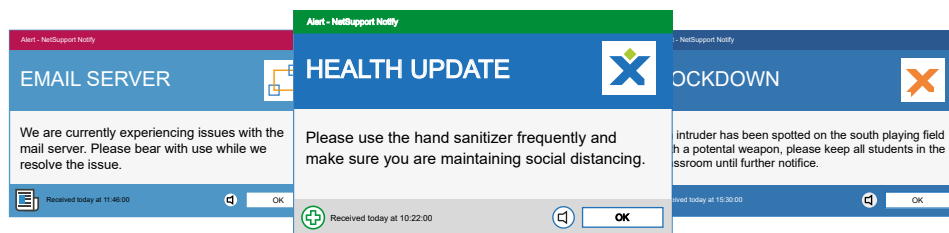**Don Bosco Cristo Rey High School**

Alerting and Notification

Schools are fast realising the benefits of using mass notification solutions such as NetSupport Notify to boost school communication and support their emergency and lockdown procedures.

Enhance communication and boost emergency and lockdown procedures

Using NetSupport Notify, schools can communicate effectively with staff and students using one-way alerts and notifications – sending them to desktop users across the school, those working remotely on school devices, and even to large information panels in halls and foyers. Alerts automatically take screen focus, meaning they can't be hidden, ignored, or saved for later. The notifications can even be targeted to select groups and scheduled for maximum impact.

Scaling to the largest of schools with multiple sites, NetSupport Notify also provides real-time status of notifications and acknowledgements – as well as delivering pre-scheduled alerts.

Simple to implement and use, and with fast and reliable alerts, NetSupport Notify helps ensure staff and students instantly have the information they need to work effectively and stay safe in any emergency situation.

"We use NetSupport Notify to provide immediate notification to staff … it works very well in our environment"

– Binghamton University

KEY FEATURES

- ✓ Multi-platform support
- ✓ Send 'full screen' messages
- ✓ Health and Security notifications
- ✓ Send targeted alerts to selected groups
- ✓ Customize alerts with your branding
- ✓ Include custom audio alerts
- ✓ Flexible delivery options
- ✓ Full reporting and tracking
- ✓ Mobile console for Android and iOS
- ✓ Send alerts to unlimited users across multiple sites
- ✓ Send to IP ranges
- ✓ Low cost
- ✓ Plus much more!

www.netsupportnotify.com

NetSupport

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