

NetSupport Notify – Delivering an affordable Desktop Notification and Alerting Solution for Schools

NOW in their 20th year, Peterborough based software developer NetSupport is highly regarded among ICT professionals for their innovative range of Desktop and Classroom Management solutions which includes the market-leading NetSupport School.

and Mac desktops, including Vista, version 2 has built on the strengths of the previous release bringing a host of additional features to the table.

Easy to deploy across any environment without the need for configuration changes to an existing network NetSupport Notify is built around its unique

individual. A helping hand is provided here as the product can be sync'd with Active Directory policies if in use.

Version 2 has added a range of message customisation options enabling alerts to be branded with your own school colours and logo and there's a new scheduling feature which means messages can be pre-set for future delivery. With solutions of this nature it's always nice to know that your 'vital' message has been received and acknowledged by the recipient and again NetSupport Notify delivers! A full history of sent messages and user acknowledgements is stored.

Rounding things off, the latest version also provides unique security codes and new user accounts that limit access to only authorised users and there's a communication component that allows the system to be accessed via a web browser or be integrated with other management systems.

Pricing for NetSupport Notify starts from as little as £100 for a 75-user pack and a fully working 30-day trial copy can be downloaded at www.netsupportnotify.com.

All-in-all NetSupport Notify 2 shows that solutions of this nature don't need to be an expensive luxury. It delivers a wealth of features, all presented in a well-designed interface with a good selection of reporting options.



Named ICT Exporter of the Year at the recent BETT Awards, NetSupport have hit the ground running in 2009 with an update to their Desktop Notification and Alerting solution NetSupport Notify.

Responding to the growing need among schools and colleges for a messaging tool that tackles the immediacy issues of more traditional communication offerings such as e-mail and instant messenger, NetSupport Notify was launched just over a year ago and immediately proved its worth, enabling administrators and teachers to quickly and easily deliver 'attention-grabbing' alerts that couldn't be ignored, skipped or overlooked by the recipient.

With support for Windows

notification gateway which maintains connectivity with all desktop agents, irrespective of their location, and delivers notifications automatically to all connected agents immediately on receipt.

Installation is handled nicely via a standard setup or MSI installer, and I had the required components installed and configured in minutes. There is also a handy Deploy Tool that enables you to remotely deploy the software to other machines. Very useful if you need to install the Agent (end-user) software on several hundred PCs!

Creating a message is incredibly easy via the intuitive interface as is deciding who the message should be sent to, whether it be a specific department, group or